

ACCESSDEQ USER GUIDE ACI PERMIT APPLICATION

Department of Environmental Quality (DEQ) Division of Air Quality (DAQ) General Title V Permit, Air Curtain Incinerators (ACI) Permitting Transformation Program (PTP)

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Contents

Document Overview	3
General Instructions for Portal Users	3
Portal Registration	4
Submitting An Application/CROMERR Compliance	8
Starting an ACI Title V Permit Application	9
Facility/Site/Location Name	12
Contact Information and Location	15
Completing the Application	
Review, Payment, Submission	21
Applications Grid	26
Application Sharing	29
Appendix A – Document Management	32
Appendix B – Helpful Information	
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Document Overview

This document walks through creating an account in the AccessDEQ Portal as part of the Permitting Transformation Program (PTP).

A revision history and approvals for this document are recorded in Appendix A.

Links to FAQs and other helpful information is found in <u>Appendix B</u>.

Brief instructional videos can be found on DEQ's YouTube channel in the <u>AccessDEQ Portal Instructional Video</u> playlist.

General Instructions for Portal Users

- The left-hand navigation panel is accessible throughout AccessDEQ and can be toggled open or closed by clicking the hamburger icon ≡ in the top left of the screen.
- Clicking the **Action** button on the Applications grid displays available options, such as sharing, viewing, or editing.
- Fields or grid rows with a pencil icon *A* allow editing upon clicking the icon.
- Fields displaying a down caret indicate a drop-down list is available. In some cases, an OAdd New option displays indicating an option to create a new choice.
- Fields on the application marked with an *asterisk* * are mandatory fields and cannot be left blank. Users will not be able to proceed if a mandatory field is left blank.
- The **OAdd Existing** option on grids will display a list of existing records that can be selected from a drop-down list and added to the grid.
- The **OCreate New** option on grids can be used to create a new record which will then show up under the drop-down list when a user selects "Add Existing".
- Location and contact information records are stored with the portal user account allowing the user to select from their own list for certain fields. Upon using the portal for the first time, a user may have none of these associated records.
- Columns in most tables can be sorted by clicking the column heading. Where vertical ellipses (dots) appear in the column heading, clicking on the ellipses displays a menu of available options, such as column sorting and filtering.
- Text boxes appearing with diagonal lines at the bottom right can be expanded or reduced by clicking in the area then dragging the box's bottom line down or up.

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Portal Registration

The home page for AccessDEQ is <u>https://accessdeq.nc.gov</u>. The user's portal homepage (My AccessDEQ) is <u>https://portal.deq.nc.gov/my-accessdeq</u>. If users navigate to the homepage while not logged in, they are automatically redirected to the login page.

Users can also navigate directly to the login page using the following URL: <u>https://portal.deq.nc.gov/login</u> and can use the **Register now** link to register for a new account in the AccessDEQ portal.

NORTH CAROLINA Environmental Quality	
AccessDEQ Permit Portal Email/Username	
Password	
Forgotten Password	
Not registered yet? <u>Register now</u>	



Applicants can fill out required information and click **Register**.

NORTH CAROLINA Environmental Quality
Register
Registration
First name
Last name
Email
Password (must contain at least 1 lowercase letter, 1 uppercase letter, 1 number, and between 10 - 24 characters in length)
Repeat password
Register
Already registered? Log in

A confirmation email from the address **DEQTPCAdmin@deq.nc.gov** containing a link to activate the account will be sent to the email address on the registration.

Upon logging in for the first time the user will be prompted to set up security questions and answers for their account.

Elizabeth Orlando	
Security Question 1 *	Security Answer 1*
In what city did you meet your spouse/significant other?	¥
Security Question 2 *	Security Answer 2*
What is your oldest cousin's first name?	▼
Security Question 3 *	Security Answer 3 *
Who was your first crush?	▼
Security Question 4 *	Security Answer 4 *
What city were you born in?	••••
Security Question 5 *	Security Answer 5 *
What color was your first car?	•



When logging in for the first time, the user must sign the Electronic Signature Agreement (ESA). This will only be required once. To sign the document click **Sign Electronically & Submit**.

The agreement can also be opened by clicking the **Open ESA Document** link. Some browsers may not display the preview of the agreement document. If that is the case, a link to open the ESA document will be provided.



Next, the user will enter their account password and answer a security question to complete signing.

Authenticate User	\times
I certify, under penalty of law that the information provided in this document is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations.	
Password:	
What is your mother's maiden name?	
۲	
Validate	



The left-hand navigation menu is accessible anywhere within AccessDEQ. Users may toggle it open or closed by clicking the hamburger icon \equiv in the top left of the screen. Each tile on the **Home** page is also an entry in the navigation menu.



Left-hand Navigation Menu Expanded

Left-hand Navigation Menu Collapsed

From the Settings menu users may perform operations such as updating their security questions. Settings can be reached anywhere within AccessDEQ from the 😳 **Settings** section in the left and navigation panel. Clicking the heading will toggle the collapse/expand of the section. Settings may also be reached by clicking the **Settings** tile on the Home page.







Submitting An Application/CROMERR Compliance

ACI Title V permit applications are subject to compliance with the EPA's CROMERR (Cross-media Electronic Reporting Rule) policy.

All information for an ACI Title V permit can be provided entirely online in AccessDEQ.

The application is not complete and submitted to DEQ until

- 1. The online application is completed,
- 2. a hard copy of the application form has been signed in ink and mailed to DEQ,
- 3. and payment is received.

The signatory must be a Responsible Official (RO) or Designated Responsible Official (DRO) for the entity seeking the Title V permit.

A downloadable and printable PDF version of the completed application form is provided within the AccessDEQ application.

Coming soon: The ability to submit a CROMERR compliant application completely online is pending final EPA approval.

In AccessDEQ, users may fill out an online application then digitally share it with the AccessDEQ account of another user. If that other user is an RO or DRO, they can print out and sign the form to mail to DEQ.

Signed General Title V Permit applications for Air Curtain Incinerators should be mailed to: Mark J. Cuilla Title V Permitting Chief, Division of Air Quality 1641 Mail Service Center Raleigh, NC 27699-1641



Starting an ACI Title V Permit Application

General Title V Permits are subject to the EPA's CROMERR requirements. Certain qualifications must first be met before applying. Please see <u>this section</u> of this guide for more information.

Eligibility requirements for this application:

- ACIs that burn less than 35 tons per day of only wood waste, clean lumber, and yard waste will not require a Title V Permit pursuant to <u>40 CFR 60.2966(b)</u> and are not eligible for this application. Please contact DEQ about other permitting requirements.
- This application is for new ACI permits only.

A user may create a new application from the application Directory by clicking **•** Start New Application from the left-hand navigation or by clicking the Start a New Application tile on the Home screen.



The application Directory will display. A new application for a General Title V Permit for Air Curtain Incinerators may be started by clicking **Start Application**.

Division † :	Permit Type :	Description :	Action :
Air Quality (DAQ)	Air Curtain Incinerators - General Title V Air Permit	New Air Curtain Incineration (ACI) Units only burning the following: 100 percent wood waste; 100 percent clean lumber, and 100 percent mixture of only wood waste, clean lumber and/or yard waste.	Start Application
Energy, Mineral, and Land Resources (DEMLR)	NCG01	Construction activities that disturb more than an acre of land are required to get an approved Erosion and Sedimentation Control Plan (E&SC) and coverage under the Construction General Stormwater Permit (NCG01).	Start Application
Energy, Mineral, and	Erosion and Sediment Control	No person may initiate any land-disturbing activity on one or more acres as covered by the Sediment Pollution Control Act (SPCA) of 1973 before this form and an acceptable	Start



The Directory may also be accessed from the **Applications** page of My AccessDEQ. It can be reached by selecting it from the left-hand navigation menu or the tile on the Home screen.



Clicking the **Start New Application** link at the top of the list will open the application directory.

Applicat	tions				
Use this page to s	start a new applicatior	n, share an application, edit an exi	sting application or check	the status of a submitted	application.
Status: All 🔹					
Start New A	pplication 🗵 Expor	t to Excel			
Application	Program	Application Type	Status	Application For	Primary Applicant
PA-019756	Air Curtain Incinerators	Air Curtain Incinerators - General Title V Air Permit	Completeness Review	Venus Trees	Gordon Sims



Upon starting a new application, the ACI application Introduction screen is shown including information about the General Title V Permit for Air Curtain Incinerators. It explains the requirements to obtain the permit. To continue with an ACI application click **Continue** at the bottom of the Introduction screen.



Required fields are indicated by an asterisk *. Users will not be able to advance without completing required fields.

While entering the application, a user can step back or forward using the **Back** and **Save and Continue** buttons at the bottom of the screen. A user may leave the application and return to it later. Once **Save and Continue** is clicked, information entered up to that point is saved. Until an application has been submitted, previously entered information can be changed.



A user can see where they are in the application using the tracker circles to the left.

Contact Information	
Additional Contacts	Common Qualifications for General Title V Permits Answering "Yes" to any of the questions below disqualifies your facility from using a General Title V Permit.
Site Information	1. Is the facility subject to 40 CFR Part 68 "Prevention of Accidental Releases" – Section 112(r) of the Federal Clean
Qualificity a later marking	Air Act? *
Qualitying Information	O No
Qualification for ACI	○ Yes
ACI Information	2. Is the facility subject to 40 CFR Part 72 "Acid Rain Program" – Title IV of the Federal Clean Air Act? *



Facility/Site/Location Name

Step 1 of the application screen requires basic information about the facility a	/ and its contacts.
--	---------------------

Eneral Title V Peri I Carolina Division of Air Quality	mit Application Form for	Air Cu	rtain Incinerators	
Contact Information				
Additional Contacts	Contact Information			
Site Information	Are you a consultant? *			
Qualifying Information	If you do not see your site/location in the list belov	<i>i</i> , you may not	t be authorized to access it. Select + Add N	ew to access your sit
Qualification for ACI	Facility/Site/Location Name *			
Zoning Consistency Determination	Permit/Technical Contact *		Facility/Inspection Contact *	
Document Upload		• @		•
Acknowledgements and Review	Responsible Official *	 Jⁿ 	Invoice Contact *	•
Fee Schedule				
Invoice				Save and Continu

One of the first fields to complete is the **Facility/Site/Location Name** field (referred to subsequently as **Location**). The **Location** is the facility to which DEQ will associate the permit, and for which the signer and submitter of the application must be a Responsible Official (RO) or Designated Responsible Official (DRO).

A list of locations the user is already associated with in the AccessDEQ system will appear in the drop-down list. If the application is for a location the user's account is not already associated with, they can add an association to an existing one, or add a brand-new location.

		•	A
	Search C	$\overline{\mathbf{x}}$	
1	Add New		
ľ	My Test Brownfields Prop Talbert Drive Lot (No Plan	•	



Clicking **Add New** brings up the Location grid. From here users can search for a location already in the system. Clicking **Select** then **Confirm** will add access to an existing location.

medina						
Select 🗄	Locatior :	Facility :	Address :	Mailing ‡	Parent L 🗄	Type(s)
Select	Medina Station		1234 Test Ave Wake Forest, NC			Facility
Sear	ch for your loc	ation using the	Search box,	click "Select"	& "Confirm" if	you find it.
medina						

10			
		1234 Test	*
Confirm	Medina	Ave Wake	Facility
Commun	Station	Forest, NC	Facility
		27597	

The location will then be added to the user's Location dropdown list in the application.

Search	٩
Add New	
U Add New	
Medina Station	
Medina Station My Test Brownfields Prop	D
Medina Station My Test Brownfields Prop Talbert Drive Lot (No Pla	D
Medina Station My Test Brownfields Prop Talbert Drive Lot (No Pla Test New Brownfield	o n
Medina Station My Test Brownfields Prop Talbert Drive Lot (No Pla Test New Brownfield Tycho Station	o n



If the user's location is not found, the user can click **Didn't find your location?** to create a new one.

Se	lect	F	(yan'	s Cro	ssing					2731	2	
н	4	1	2	3	4	5	 •	M	100	·	items per page	1 - 100 of 20391 items 🗘
)idn't	find your location?	

The New Location modal window displays. The user can fill out and submit the form to create the new location.

Location Name *			
Medina Station			
Location Type(s) *			
Facility ×			
Street 1 *		Street 2	
1234 Test Ave			
City *	State / Province	*	Zip / Postal Code *
Wake Forest	NC		27587
County *			
Wake	•		
Latitude		Longitude	



Contact Information and Location

-			
•			
do not see your site/location in the list below, yo	ou may not be au	thorized to access it. Select + Add New to access your site.	
y/Site/Location Name *			
- (d ^{ab}			
t/Technical Contact *		Facility/Inspection Contact *	
	• JA ⁵		• Ø ^{\$}
nsible Official *		Invoice Contact *	
	•		•
	6		5

As with the **Location** field, the contact fields will display in their dropdowns a list of contacts for which the user's account is already associated. Clicking **Add New** will allow a user to add a new contact to be available for selection.

Permit/Technical Contact *		Facility/Inspection Contact *	
·	Sant		(MA)
Search Q		Invoice Contact *	•
• Add New	<u></u>	▼	G



A modal window will appear allowing the user to complete information for the contact and click **Submit** to save it. The newly added contact will now be available to be selected from contact field drop down lists.

ate of	Name & Contact Information	âces 🌐 s
	Contact Type *	
tal	Individual/Person •	٢
n Inci	First Name *	
	Naomi	
al 1	Last Name *	inerato
	Nagata	incruce
-(Primary Phone	
+ 10	(000) 000-0000	
. TH	Mobile Phone	
.onsu	(000) 000-0000	
See V	Email Address *	0





Once a contact is selected for **Permit/Technical Contact**, that value is automatically filled in for the remainder of the contact fields. A user may change the other fields by selecting a different contact from the dropdown list, adding new contacts as appropriate.

When the contact fields have been completed correctly the user can click **Save and Continue** to save their entries and continue with the rest of the application.

Contact Information					
Are you a consultant? *					
No	•				
If you do not see your site/location in th	e list below, you may no	t be aut	thorized to access it. Select + Add New to access your site.		
Facility/Site/Location Name *					
Medina Station 🗙 🔻	ġ r				
Permit/Technical Contact *			Facility/Inspection Contact *		
Naomi Nagata	× •	ø	Naomi Nagata	ו	A
Responsible Official *			Invoice Contact *		
Camina Drummer	× •	*	Naomi Nagata	× •	*
			Save	e and Co	ntinue

The next screen allows the user to add additional contacts.

Additic If there Otherw	onal C are an ise sel	y addi ect "Sa	ti ona ave a	al contacts nd Continu	related to t ie"	his applica	tion, please	e enter the	m here.	
🔂 Add	O Add	Existing								
		Name	:	Mailing S	Mailing (🕴	Mailing 🗧 🗄	Mailing 2 🗄	Business 🗄	Email Ad 🕴	
No Data	Available									•
H 4	0	H 1	00 •	items per page				No ite	ems to display	Ċ
								Back	Save and Conti	nue



Completing the Application

Steps 3 through 5 of the application allow the user to provide information about their facility and its qualification for the General Title V permit.

Step 6 of the application asks for information about the ACI unit. For permanent units, additional information is required to be provided in the document upload part of the application.

lake/Model of Air Curtain Incinerator	Site Locations of Air Curtain Incinerator *
Super ACI	Description of the location(s) of the ACI
Ianufacture Date of Air Curtain Incinerator *	
2/26/2024	ä
laximum Charge Rate (in tons per hour) *	Will the Air Curtain Incinerator be operated at one facility or site for the term of the permit? *
10	Ves No
stimated Amount Burned Per Day (in tons) *	On the Document Unload screen, please submit the required air
50	dispersion modeling, or at a minimum, <u>Modeling Request Form</u>
	<u>D3</u> for the model input parameters (e.g., unit location noting
	distances to the property boundaries, stack data, emissions data,
	etc.) pursuant to <u>15A NCAC 02D .1904(c)(5))</u> so that compliance can
	be determined using the modeling procedures in <u>15A NCAC 02D</u>
	<u>.1106</u> .



Step 7 of the application is where the user can provide information about the presence of zoning at the facility's location. For facilities subject to zoning, a link providing templates to present to relevant local government agencies is included. Completed zoning determination documents can be added to the application on the Upload Documents part of the application.

Zoning Consistency Information
Is this facility located in an area with zoning regulations? *
Yes 🗸
If the facility is located in an area with zoning regulations, you must include a request for a zoning consistency determination with the permit application. As described in <u>15A NCAC 2Q.0507(d)(1)</u> , and according to <u>G.S. 143-215.108(f)</u> , the request shall either:
1. Include a copy of the zoning consistency determination request submitted to the local government agency which bears the date of receipt entered by the clerk of the agency; or,
2. Consist of a letter from the local government agency indicating that all zoning or subdivision ordinances are met by the facility.
If the facility is located in an area in which more than one agency has jurisdiction over local zoning regulations, you shall include a zoning consistency determination request, as described above, from each of the governing agencies.
Will you include all required zoning consistency determination requests with this permit application, as described above as an attachment on the document upload page? *
Yes 🔻

Step 8 is the **Upload Documents** screen. The user may attach the files required for the application.

Upload Documents	
Now it is time to upload documents to complete your application. The application will not be complete without certain docum	ients. Documents marked with (*) are
mandatory for an application to be complete. Below is a list of common documents. There may be additional documents requ	ired depending on your project.
Zoning consistency determination request	
Modeling Request Form D3	
Upload Modeling Request Form D3	
Select files	Drop files here to upload
Upload Zoning Consistency Determination Request Select files	Drop files here to upload
Upload Site Map	
Select files	Drop files here to upload
Upload Additional Documents	
Select files	Drop files here to upload



Clicking **Select files...** allows the user to add additional documents. Uploaded documents appear in the grid at the bottom of the screen. The user may remove documents from the application by clicking the **minus** symbol. Until the application is submitted in AccessDEQ the user may continue to add and remove documents to the application.

Select	files		V Do
	D3.pdf Re(s) uploaded successfully.		
load Z	oning Consistency Determination Re	quest	
Select	files		Drop files here to uplo
load Si	ite Map		
Select	files		🗸 Doi
Z ș	Example1.pdf File(s) uploaded successfully.		
load A	additional Documents		
Select	files		🛩 Dor
A	Example2.pdf File(s) uplicaded successfully.		
	Example3.pdf		
	File(s) uploaded successfully.		
	Original File Name	i Created On	: Portal Control Name :
•	Original File Name	Created On 6/27/2024 7:58 AM	Portal Control Name I 49a11bd3d0dd412a8ba433d1be0b0a3b-1 1
•	Original File Name D3.pdf Example3.pdf	Created On 6/27/2024 7:58 AM 6/27/2024 8:00 AM	Portal Control Name : 49a11bd3d0dd412a8ba433d1be0b0a3b-1 : 8e694820b69d4998a47571a2993bc2c4-1 :
•	Original File Name D3.pdf Example3.pdf Example1.pdf	Created On 6/27/2024 7:58 AM 6/27/2024 8:00 AM 6/27/2024 7:59 AM	Portal Control Name : 49a11bd3d0dd412a8ba433d1be0b0a3b-1 : 8e694820b69d4998a47571a2993bc2c4-1 : 988d65d938f0469aac6ee587f37b12b4-1 :
	Original File Name D3.pdf Example3.pdf Example1.pdf Example2.pdf	Created On 6/27/2024 7:58 AM 6/27/2024 8:00 AM 6/27/2024 7:59 AM 6/27/2024 7:59 AM	Portal Control Name : 49a11bd3d0dd412a8ba433d1be0b0a3b-1 8e694820b69d4998a47571a2993bc2c4-1 988d65d938f0469aac6ee587f37b12b4-1 8e694820b69d4998a47571a2993bc2c4-1
0000	Original File Name D3.pdf Example3.pdf Example1.pdf Example2.pdf	Created On 6/27/2024 7:58 AM 6/27/2024 8:00 AM 6/27/2024 7:59 AM 6/27/2024 7:59 AM	Portal Control Name I 49a11bd3d0dd412a8ba433d1be0b0a3b-1 49a11bd3d0dd412a8ba433d1be0b0a3b-1 1 8e694820b69d4998a47571a2993bc2c4-1 988d65d938f0469aac6ee587f37b12b4-1 1 8e694820b69d4998a47571a2993bc2c4-1 8e694820b69d4998a47571a2993bc2c4-1 1
00000	Original File Name D3.pdf Example3.pdf Example1.pdf Example2.pdf	Created On 6/27/2024 7:58 AM 6/27/2024 8:00 AM 6/27/2024 7:59 AM 6/27/2024 7:59 AM 6/27/2024 7:59 AM	Portal Control Name I 49a11bd3d0dd412a8ba433d1be0b0a3b-1 49a11bd3d0dd412a8ba433d1be0b0a3b-1 49a11bd3d0dd412a8ba433d1be0b0a3b-1 8e694820b69d4998a47571a2993bc2c4-1 988d65d938f0469aac6ee587f37b12b4-1 988d65d938f0469aac5ee587f37b12b4-1 8e694820b69d4998a47571a2993bc2c4-1 8e694820b69d4998a47571a2993bc2c4-1 1-4 of 4 items



Review, Payment, Submission

Step 9 is the Acknowledgements and Review screen. The user must answer the questions to complete the application.

Acknowledgements and Review	
Permit Application Number	Responsible Official
PA-019692	Camina Drummer
I have completed this General Permit application to the	best of my knowledge *
○ No	
○ Yes	
I will include the appropriate permit processing fee (eith pursuant to 15A NCAC 02Q .0200 and Session Law 2018-	ner by paying online or mailing in a check), as determined 114, House Bill 374 "Cap Certain Title V Air Quality Permit
Fees," with this application? *	
O No	
○ Yes	
The "Responsible Official" as defined in 40 CFR 70.2 that NCAC 02Q .0520 meets the qualification of being a Resp	t signed Section 6 of this permit application pursuant to 15A onsible Official *
0 No	
⊖ Yes	
Please review your application before submitting.	
Please Note: Until DEQ receives full CROME DAQ will require that you print a hard copy and send to:	ERR compliant status for its application portal, of this application, sign with a wet signature
Mark J. Cuilla, Title V Permitting Chief, Divi	sion of Air Quality,
1641 Mail Service Center,	
Raleigh, NC 27699-1641.	



The user may open a PDF version of their completed application by clicking **Review Application** before clicking **Sign and Proceed to Payment.**

Important: The user should download and save their application here before the application is submitted online. The PDF form will not be available once the online form has been submitted.





After clicking **Review Application** users can review the PDF version of the filled application. Clicking the download button will allow users to save the PDF form. Clicking the **X** in the upper right corner or **Close** in the lower right corner closes the modal window and returns the user to the application.





Step 10 displays information about permit fees. Step 11 is the application invoice. On this screen a user may make their payment online by clicking **Make Payment** or indicate they will be mailing a check by selecting "Yes" on the **Pay by Mailing in Check** field.

Once the payment has been made, or the user has indicated payment will be made by check, the user may submit the application by clicking the **Submit Application** button.

				Inv	oice				
Invoice Header									
Application Number			Invoice Number		Invoic	e Date		Due Date	
PA-022105			INV-002952		06/2	5/2024			
Invoice Total			Total Paid		Remai	ning Balance		Status	
\$1,207.00			\$0.00		\$1,2	07.00		Active	
Invoice Line Ite	ems								
Product Name		Descri	iption		Quant	ity	Amount	t	
DAQ - Air Curtain Inci New Permit	nerator	Applic Curtai applic	ation Fee for new General 1 In Incinerator Permit. 10% o able Title V fee.	Title V Air f otherwise	1.00		\$1,207.0	0	
Payments									Make Payment
Payment ID	Transa	ction #		Payment Met	hod	Payment Amount	Date Re	ceived	Status
Pay by Mailing in C Yes	heck		•						
									Submit Application
ecks should Iowing addr	be pa ess:	ayak	ole to "Depar	tment o	fEnv	vironmental	Quali	ty" and	d mailed to t
n: Mark Cui	illa, C Quali	hief itv	, Permitting S	Section					

1641 Mail Service Center

Raleigh, NC 27699-1641



When **Make Payment** is selected, the user may make their payment using Paylt. The user may use an account or click **Continue as Guest** to pay without signing into an account.

	NORTH CAROLINA Environmental Quality	
Ser. Co	THE REAL PROPERTY.	A CHARGE
A.A.	Log in to Paylt. New to Paylt? <u>Create an account.</u> Email Address	
	Password Show	
	C Remember Me Log In Forgot Password	R.F
	Or Or Or Or	
	Continue with Facebook	
A	Continue as Guest	
	NOTICE FOR PUBLIC COMPUTER USERS - If you sign in with Google, Apple, or Facebook you are also signing into that account on this computer. Remember to sign out when you're done.	
	ON STATICALLY	AT REAL

A \$3 convenience fee is applied to all electronic payments. There is an additional fee of 1.85% if paying by credit or debit card. For ACH, there is an additional flat fee of \$1.25 per ACH payment.

Applications are not considered complete and submitted until the following has been received:

- 1. Payment
- 2. An application form signed in ink by a Responsible Official or Designated Responsible Official



Applications Grid

Once the application has been submitted in AccessDEQ, the user is presented with the Applications grid showing the applications associated with their account. Applications that have been worked on but not yet submitted will also appear in the Applications grid.

Applications which have been submitted cannot be edited unless DEQ returns the application for changes or additional information or documents. The user will receive a notification email if that occurs, and any other time the status of the application changes.

Applicat	tions								
se this page to start a new application, share an application, edit an existing application or check the status of a submitted application.									
Status: Submitte	d 🕶								
Start New Ap	pplication 🛛 Export t	to Excel	1						
Application	Program †	Application Type	Status	Location	Primary Applicant	Submitted On	Created On		
<u>PA-022105</u>	Air Curtain Incinerators	Air Curtain Incinerators - General Title V Air Permit	Application Submitted	Tycho Station	Camina Drummer	6/25/2024 2:51 PM	6/25/2024 2:19 PM	Actions 🔻	
PA-021349	Erosion & Sediment Control	Financial Responsibility/O Form (DEMLR	Application Submitted	Wheat Fields	John Caravella (Dr.)	3/11/2024 4:25 PM	2/29/2024 4:17 PM	Actions 🔹	

The user may view their application, its current progress, and associated invoices by clicking the permit application link (**PA-#######**). Summary information is available by selecting **View Details** from the **Action** menu.

Application	Program †	Application Type	Status	Location	Primary Applicant	Submitted On	Created On
PA-022105	Air Curtain Incinerators	Air Curtain Incinerators - General Title V Air Permit	Application Submitted	Tycho Station	Camina Drummer	6/25/2024 2:51 PM	6/25/2024 2:19 PM Actions View Details
		Financial					Share Application

If the application has not been submitted, or has been returned to the applicant for revision, clicking the permit application link (**PA-#######**) will open the application for editing. Also, the option to edit will be available on the **Actions** menu.

New - Pending Submission	Tycho Station	Camina Drummer	7/19/2024 1:24 Pm	Actions •
New - Pending Submission	Anson County Facility	Gordon Sims	3/12/2024 4:03 PN	View Details Edit Application Share Application



Applications that have been submitted and have not been returned to the user for revisions are read-only. Clicking the permit application (**PA-#######**) link will display the contents of the application along with status and invoice information.

pplication	Program	t	Application Type	Status	La	ocation	Primary Ap	plica
<u>A-022105</u>	Air Curtain Incinerators	2	Air Curtain Incinerators - General Title V Air Permit	Application Submitted	Ту	rcho Station	Camina Dru	mme
	Pending		2 Application Submitte	3	wiow	4		
Permit Application Nu	mber	Invoice	es			Decision		
PA-022105						territe Table 1	THERE	
itatus				oice Date + Die D	ate .	invoice fotar (+		
Application Submitte	ed		INV-002951			\$0.00	\$0.00	-
								-
		N 4	1 * * 100 •	items per page			1 - 2 of 2 items	•
Project Infor	mation	N 4	1 * * 100 *	items per page			1 - 2 of 2 items	•
Project Inform	mation	H 4	1 * * 100 •	items per page	rest Type		1 - 2 of 2 items	0
Project Inform Environmental Inter Tycho Station	mation rest Name	× ·	1 > > 100 -	items per page Environmental Inter	rest Type		1 - 2 of 2 items	0
Project Inform Environmental Inter Tycho Station Physical Address	mation rest Name	ИИ	1 > > 100 -	items per page Environmental Inter Mailing Address	rest Type		1 - 2 of 2 items	0
Project Inform Environmental Inter Tycho Station Physical Address 123 Ave Wale Exect NC 2	mation rest Name	H	1 * * 100 •	items per page Environmental Inter Mailing Address	rest Type		1 - 2 of 2 items	C
Project Inform Environmental Inter Tycho Station Physical Address 123 Ave Wake Forest, NC 2	mation rest Name	H	1 * * 100 •	items per page Environmental Inter Mailing Address	rest Type		1 - 2 of 2 items	¢
Project Inform Environmental Inter Tycho Station Physical Address 123 Ave Wake Forest, NC 2 County Wake	mation rest Name	<u> </u>	1 * * 100 •	items per page Environmental Inter Mailing Address	rest Type		1 - 2 of 2 items	C
Project Inform Environmental Inter Tycho Station Physical Address 123 Ave Wake Forest, NC 2 County Wake	mation rest Name	H H	1 * * 100 •	Items per page Environmental Inter Mailing Address	rest Type		1 - 2 of 2 items	0
Project Inform Environmental Inter Tycho Station Physical Address 123 Ave Wake Forest, NC 2 County Wake	mation rest Name	- H 4	1 > 100 -	Items per page	rest Type		1 - 2 of 2 items	0
Project Inform Environmental Inter Tycho Station Physical Address 123 Ave Wake Forest, NC 2 County Wake Primary Applicant Camina Drummer	mation rest Name		1 * * 100 •	items per page Environmental Inter Mailing Address Permit/Technical Co	rest Type		1 - 2 of 2 items	0
Project Inform Environmental Inter Tycho Station Physical Address 123 Ave Wake Forest, NC 2 County Wake Primary Applicant Camina Drummer	mation rest Name			items per page Environmental Inter Mailing Address Permit/Technical Co Naomi Nagata Facility/Inspection O	ontact		1 - 2 of 2 items	0



Selecting View Details from the **Actions** menu shows the application's status, invoice information, and the information and summary information about the application.

atus	Location	Pri	mary Applicant	Submittee	i On	Created On		
plication bmitted	Tycho Stat	ion Ca	mina Drummer	6/25/2024 PM	2:51	6/25/2024 2:1	9 PM A	ctions iils
	This is an outer lique	Viev	v Applica	tion De	tails			
	Pending	Appli	ication Submitted	3 Technica	l Review	4 Decision	records.	
Applicatio	on Details	Invoices						
Application Num PA-022105	mber	Invoice N 🗄	Invoice D 🗄	Due Date 🗄	Voide 🕴	Total Paix 🗄	Invoice T	
Application Typ	De	INV-002951			No			
Air Curtain In General Title	cinerators - V Air Permit	INV-002952	06/25/2024		No	\$0.00	\$1,207.00	
Sub Type								

A user can access their invoices by selecting **Invoices** from the left-hand navigation or the **Invoices** tile on the Home screen.





The invoices grid displays the user's invoices. Clicking the invoice link (INV-#######) opens the invoice.

Invoices										
Use this page to pay invo	pices related to applica	ations and permits.								
🖹 Export to Excel										
Invoice	Invoice Date	Due Date	Invoice Total	Total Paid	Remaining Balance	Status	Application			
INV-002948	06/25/2024		\$1,207.00	\$0.00	\$1,207.00	Active	PA-021805	Actions 🕶		
INV-002951			\$0.00	\$0.00		Voided/Cancel	<u>PA-022105</u> 🖒	Actions 🕶		
INV-002952	06/25/2024		\$1,207.00	\$0.00	\$1,207.00	Active	<u>PA-022105</u> 🖒	Actions 👻		
<u>INV-002956</u>	06/27/2024		\$1,207.00	\$0.00	\$1,207.00	Active	<u>PA-022109</u> Iđ	Actions -		

Application Sharing

Applications can be shared digitally with another user by selecting the Share option from the Actions menu on the application grid. If the application is not in a read-only state, the share recipient will be able to edit the application.

Application	Program †	Application Type	Status	Location	Primary Applicant	Submitted On	Created On	
PA-021805	Air Curtain Incinerators	Air Curtain Incinerators - General Title V Air Permit	Issued	FCR Eastern Extention	J. Marlowe Consulting	6/25/2024 2:12 PM	5/16/2024 10:27 AM	Actions •
PA-022109	Air Curtain Incinerators	Air Curtain Incinerators - General Title V Air Permit	Issued	Medina Station	Camina Drummer	6/27/2024 8:51 AM	6/25/2024 3:59 PM	Actions •
<u>PA-022267</u>	Air Curtain Incinerators	Air Curtain Incinerators - General Title V Air Permit	New - Pending Submission	Tycho Station	Camina Drummer		7/19/2024 1:24 PM	Actions -
PA-021428	Air Curtain Incinerators	Air Curtain Incinerators - General Title V Air Permit	New - Pending Submission	Anson County Facility	Gordon Sims		3/12/20 PN SF	dit Application hare Application



After selecting Share Application, a modal window appears allowing the user to enter the email address of the share recipient, select their role, and click **Send Sharing Invitation**. The email address that is/will be associated with the share recipient's AccessDEQ portal account should be entered.

Fill out the informa address provided v	tion below and then click "Send Sharing Invitation". This will generate an email to the email vith a link to redeem the sharing invitation.
Initiating Contact	
Email Address Of	The Person You Would Like To Share The Application With *
Role(s) *	
Comments	
optional comments	that will be included in the share invitation

When an applicant shares an application, the recipient will receive a message from the email address **DoNotReply-DEQPermits@deq.nc.gov** which will include a link to redeem the share invitation. The subject line of the email will include **[name of sharer] Has Requested For You To Register With Access DEQ**.

If the recipient does not already have a portal account in AccessDEQ, they will first need to sign up.

It is important that the email address used for the sharing invitation matches the email address that is/will be associated with the recipient's portal account. In the event a user sends a sharing request to an email address the recipient does not, or will not, associate with an AccessDEQ portal account, the sharer should resend the invitation using the correct email address for the recipient.



An email message is sent which includes instructions to register an account then return to the email to redeem the invitation:

Request to Register with AccessDEQ
AccessDEQ user PTP Test User 3 (ptp.test.user3@deq.nc.gov) has invited you to join AccessDEQ to access a permit application for Wheat Fields.
Location Name: Wheat Fields
Permit Application Number: PA-021349
In order to join AccessDEQ, you must register first. Once you have completed the registration and activated your AccessDEQ account, return to this email and use the link in Step 2 below to redeem the invitation to join the environmental interest.
Step 1: Register with AccessDEQ Step 2: After completing your registration, Click Here to redeem your invitation to join Wheat Fields.
AccessDEQ Home Page
Thank You, North Carolina Department of Environmental Quality

A slightly different message is sent to a share recipient whose email address matches a current AccessDEQ portal account:

Request to contribute on AccessDEQ
AccessDEQ user Julie Coco (julie.coco@deq.nc.gov) has invited you to gain access to a permit application for Archdale Renovation Project.
Environmental Interest/Organization: Archdale Renovation Project
Permit Application Number: PA-019647
It looks like you already have an account with AccessDEQ so all you need to do is use the link below to redeem your invitation to join Archdale Renovation Project.
Click Here to redeem your invitation to join Archdale Renovation Project.
AccessDEQ Home Page
Thank You, North Carolina Department of Environmental Quality

Once the redemption link is clicked, access to the permit application will be granted and the shared permit application will appear in the recipient's **Applications** section in My AccessDEQ.



Appendix A – Document Management

Document History

The change history of the document is recorded in the Revision History Table.

Version	Version Description	Details
1.0	The initial document instance for this initiative was created leveraging the standard Specifications Team template.	
2.0	Initial creation	Author: Haritha Nannaka Date: 01/26/2024
3.0	 Revisions for Portal UX Enhancements EPA ACI Title V Rule Changes Completion of the guide 	Author: Christi Haynes Date: 07/19/24
3.1	 Updates for AccessDEQ user experience improvements: adding left-hand navigation menu, improved document upload styling. Add reference to AccessDEQ YouTube playlist Minor revisions to wording and formatting 	Author: Christi Haynes Date: 10/17/24
3.2	 Updates for AccessDEQ user experience improvement: application stepper moved to left side 	Author: Christi Haynes Date: 12/19/2024



Appendix B – Helpful Information

Description	Web Address	
North Carolina AccessDEQ homepage	https://deq.nc.gov/accessdeq	
Sign into or sign up for an AccessDEQ portal account	https://portal.deq.nc.gov/login	
My AccessDEQ user portal homepage	https://portal.deq.nc.gov/my-accessdeq	
General guide to the My AccessDEQ portal	https://portal.deq.nc.gov/help/getting-started-guide	
Answers to FAQs and commonly used acronyms	https://portal.deq.nc.gov/help/faqs-and-acronyms	
Links to all AccessDEQ portal application user guides	https://portal.deq.nc.gov/help/user-guides	
North Carolina DEQ YouTube Playlists	https://youtube.com/@NCDEQ/playlists	

The North Carolina Department of Environmental Quality (DEQ) Permitting Transformation Program (PTP) is the initiative behind AccessDEQ. Information about it can be found at https://www.deq.nc.gov/accessdeq/permitting-transformation-program.

Information about all DEQ permitting and a link to a list of all permits, including those not currently part of AccessDEQ, can be found at this web address: <u>https://www.deq.nc.gov/accessdeq/permit-directory</u>.