

# ACCESSDEQ USER GUIDE

NCG01/NCG25 CONSTRUCTION STORMWATER CERTIFICATE OF COVERAGE

Department of Environmental Quality (DEQ)
Division of Energy, Mineral and Land Resources (DEMLR)
Construction Stormwater General Permit (NCG01/NCG25) Certificate of Coverage
Permitting Transformation Program (PTP)

Katie Tobin, Power Platform Developer Burke Lendl, Power Platform Developer



# Contents

Document Overview	3
General Instructions for Portal Users	4
AccessDEQ Home & Registration	5
Identity Proofing (CROMERR Compliance)	8
Starting An Application	10
Application Introduction	12
Application Step 1: Project Information	14
Application Step 2: Receiving Waterbodies	
Application Step 3: Supporting Documents	24
Application Step 4: Application Sharing	
Application Step 5: Sign Application	
Important Information About User Roles	
Identity Proofing	
Responsible Officials  Delegated Responsible Officials	
Review Permit Application and Submit	
Accepting Shared Applications/Permits	
Permits & Projects Grid	
Request Access to a Permit	
Applications Grid	
Invoices & Payments	46
Transfer Ownership of a Permit	
Notice of Termination Request	
Withdrawing an Application	58
Appendix A – Document Management	
Appendix B – Helpful Information	
Appendix C – Parent and Child Locations	
Appendix D – Identity Proofing	



#### **Document Overview**

This document walks through the AccessDEQ Application Portal in the Permitting Transformation Program (PTP) solution created for the NPDES Construction Stormwater Program for an NCG01 Certificate of Coverage.

A revision history and approvals for this document are recorded in Appendix A.

Helpful reference information may be found in Appendix B, Appendix C and Appendix D.

Brief instructional videos can be found on DEQ's YouTube channel in the <u>AccessDEQ Portal Instructional Video</u> playlist.



#### **General Instructions for Portal Users**

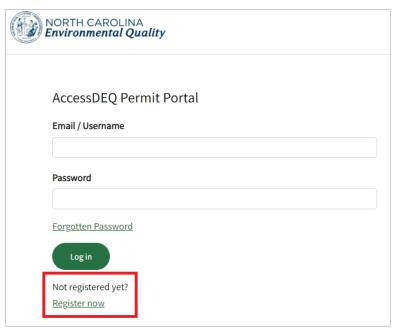
- The left-hand navigation panel is accessible throughout AccessDEQ and can be toggled open or closed by clicking the hamburger icon  $\equiv$  in the top left of the screen.
- Clicking the **Action** button on the Applications grid displays available options, such as sharing, viewing, or editing.
- Fields or grid rows with a **pencil icon** allow editing upon clicking the icon.
- Fields displaying a down caret indicate a drop-down list is available. In some cases, an Add New option displays indicating an option to create a new choice.
- Fields on the application marked with an *asterisk* \*are mandatory fields and cannot be left blank. Users will not be able to proceed if a mandatory field is left blank.
- The Add Existing option on grids will display a list of existing records that can be selected from a drop-down list and added to the grid.
- The **Ocreate New** option on grids can be used to create a new record which will then show up under the drop-down list when a user selects "Add Existing".
- Location and contact information records are stored with the portal user account allowing the user to select from their own list for certain fields. Upon using the portal for the first time, a user may have none of these associated records.
- Columns in most tables can be sorted by clicking the column heading. Where vertical ellipses (dots) appear in the column heading, clicking on the ellipses displays a menu of available options, such as column sorting and filtering.
- Text boxes appearing with diagonal lines at the bottom right can be expanded or reduced by clicking in the area then dragging the box's bottom line down or up.



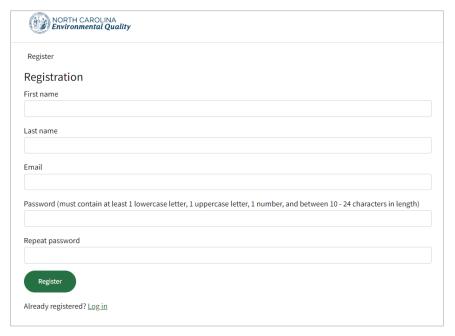


# **AccessDEQ Home & Registration**

The home page for AccessDEQ is <a href="https://accessdeq.nc.gov">https://accessdeq.nc.gov</a>. The user portal home page is <a href="https://portal.deq.nc.gov/my-accessdeq">https://portal.deq.nc.gov/my-accessdeq</a>. Users who are not signed in will be presented with the login screen where new users can use the **Register now** link to register for a new account. This screen can also be reached using <a href="https://portal.deq.nc.gov/login.">https://portal.deq.nc.gov/login.</a>



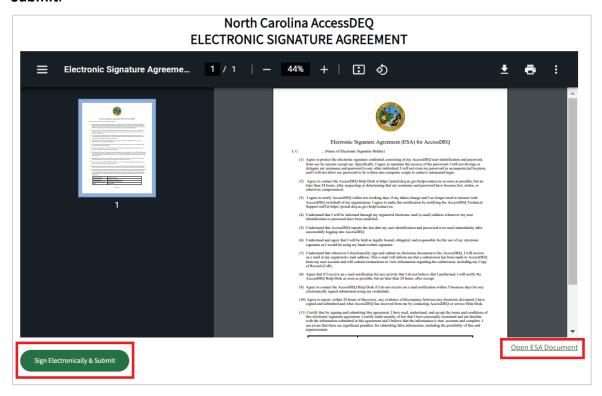
Applicants can fill out the required information and click **Register**. Applicants should use their legal first and last names if they will need to be <u>identity proofed</u>.



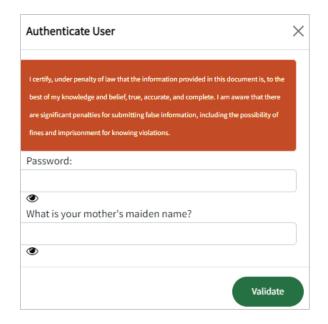
A confirmation email from the address **DEQTPCAdmin@deq.nc.gov** containing a link to activate the account will be sent to the email address on the registration. Upon logging in for the first time the user will be prompted to set up security questions and answers for their account. Then the user must sign the Electronic



Signature Agreement (ESA). This will only be required once. To sign the document click **Sign Electronically & Submit**.



Some browsers may not display the preview of the agreement document. The agreement can be opened by clicking the **Open ESA Document** link.



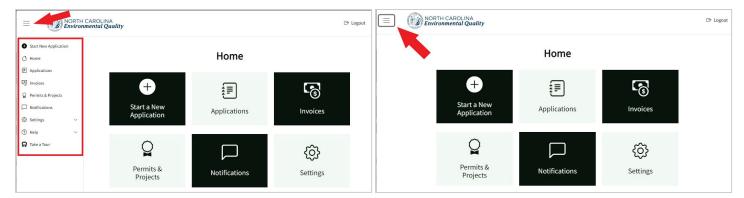
Next, the user will enter their password and answer a security question to complete signing.

Once that is complete, the user will be directed to their account Profile to enter a phone number.

Other optional fields can also be completed. Adding entries for such fields as company name and job title is advisable for consultants and those who will be signing and submitting applications.



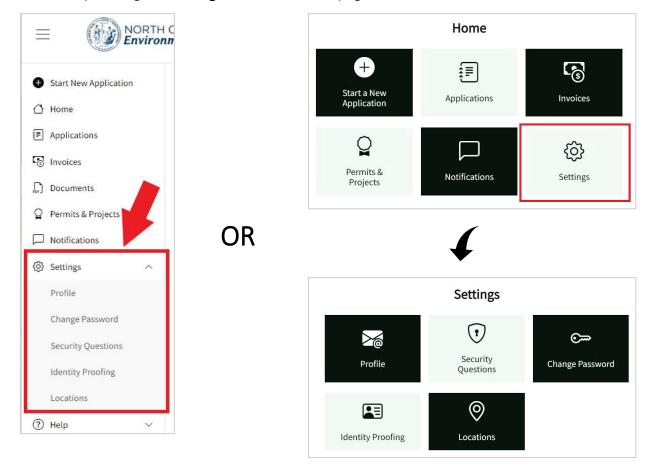
The left-hand navigation menu is accessible anywhere within AccessDEQ. Users may toggle it open or closed by clicking the hamburger icon  $\equiv$  in the top left of the screen. Each tile on the **Home** page is also an entry in the navigation menu.



Left-hand Navigation Menu Expanded

Left-hand Navigation Menu Collapsed

From the Settings menu, users may perform operations such as updating their security questions or initiate identity proofing. Settings can be reached anywhere within AccessDEQ from the **Settings** section in the left menu and navigation panel. Clicking the heading will expand or collapse the section. Settings may also be reached by clicking the **Settings** tile on the Home page.

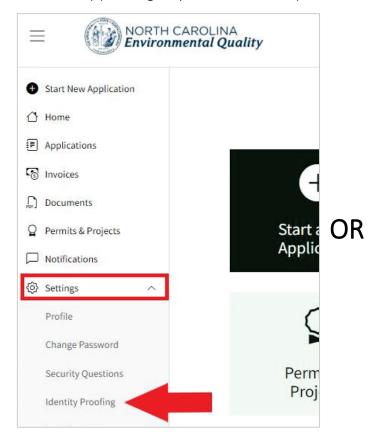


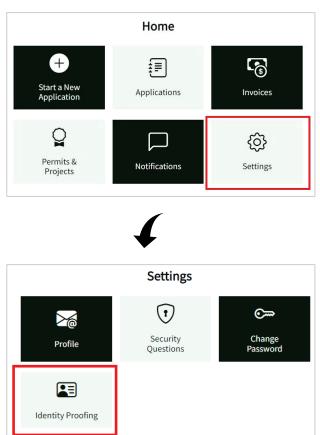


# **Identity Proofing (CROMERR Compliance)**

NPDES Stormwater NCG01/NCG25 Certificate of Coverage applications require federal CROMERR compliance. Only a user who is a Responsible Official (RO) or Delegated Responsible Official (DRO) for the entity legally responsible for the permit can sign and submit the application. The RO/DRO must be identity proofed. This is done by selecting **Identity Proofing** from the left-hand navigation under **Settings**. Alternatively, a user can select the **Settings** tile on the home screen, then select the **Identity Proofing** tile.

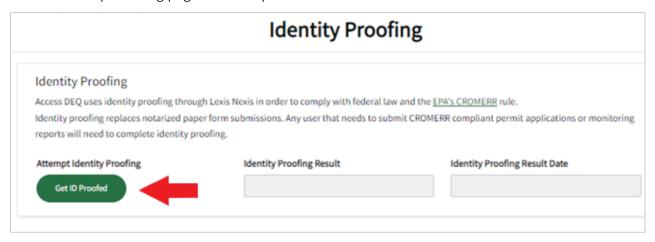
**Note**: Identity proofing only needs to be completed once.



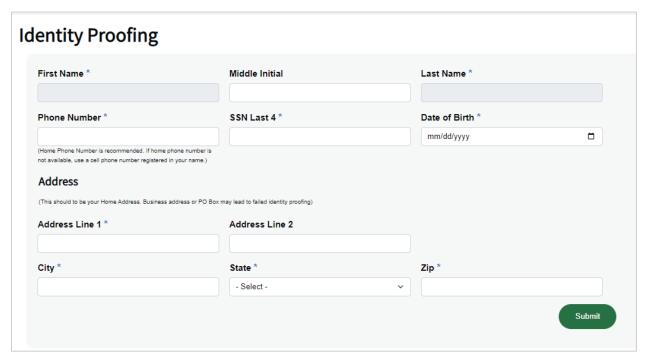




On the Identity Proofing page users may click the button for Get ID Proofed.



The applicant can fill out the form and submit it to perform identity proofing.



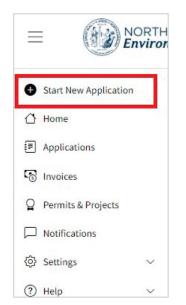
There is more information regarding identity proofing in Appendix D.

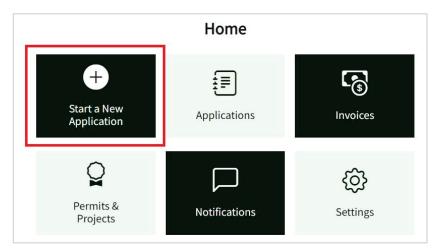


# **Starting An Application**

After signing into the portal a user may create a new application from the application Directory by clicking

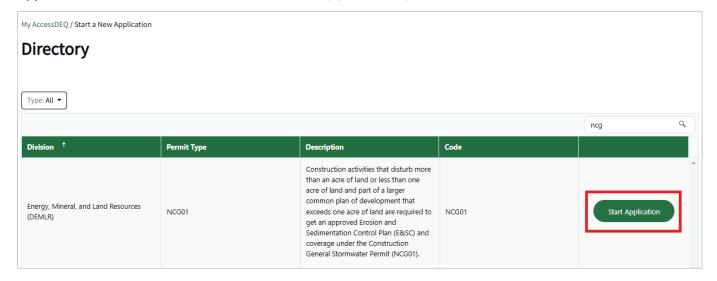
Start New Application from the left-hand navigation or by clicking the Start a New Application tile on the Home screen.





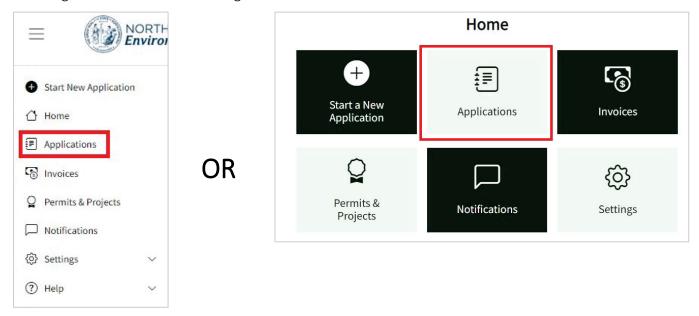
The application Directory will open from which a new application may be started for coverage under the Construction General Stormwater Permit (NCG01) by finding the selection for NCG01 and clicking **Start Application**. The introduction screen for a new application opens.

OR

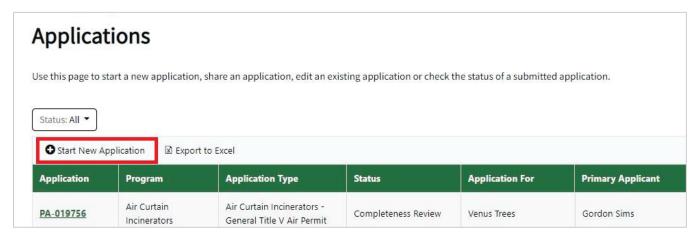




The Directory may also be accessed from the **Applications** page of My AccessDEQ. It can be reached by selecting it from the left-hand navigation menu or the tile on the Home screen.



Clicking on **Start New Application** at the top of the list will open the application Directory.





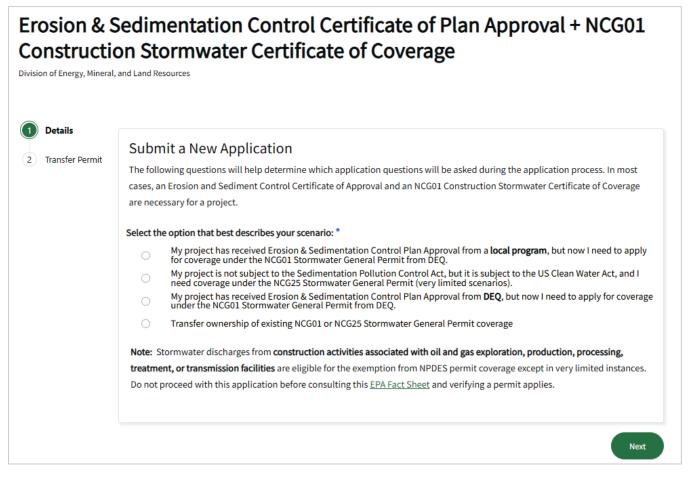
# **Application Introduction**

The first page allows the user to select from four permit types which best fit their scenario.

If the first option is selected, the user is presented with a drop-down list from which they must select the appropriate locality for their local program. The list includes counties and towns/cities.

If the fourth option is selected, the user will automatically be directed to fill out a Transfer Permit Ownership form. More information is in the Transfer Ownership of a Permit section.

Selecting options 1, 2, or 3 and clicking **Next** will take the user to the first page of a new NOI form.



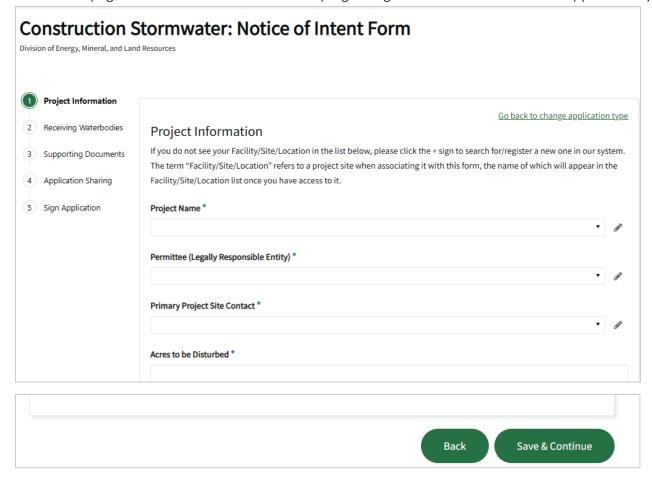
The application tracker indicates in what stage of the application the user is working.

While completing the application, a user can step back to previously completed screens by clicking the **Back** button and step forward again by clicking **Save & Continue**. Information previously submitted will not be lost. A user can also step forward or back one step by clicking on the corresponding tracker circle.

When re-entering an application after leaving it, the user will enter at the **Introduction** page and must click **Next** to proceed, but thereafter they may use the tracker circles to advance to other completed screens.

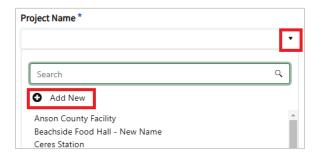


On the first page users can use the link in the top right to go back to select a different application type.



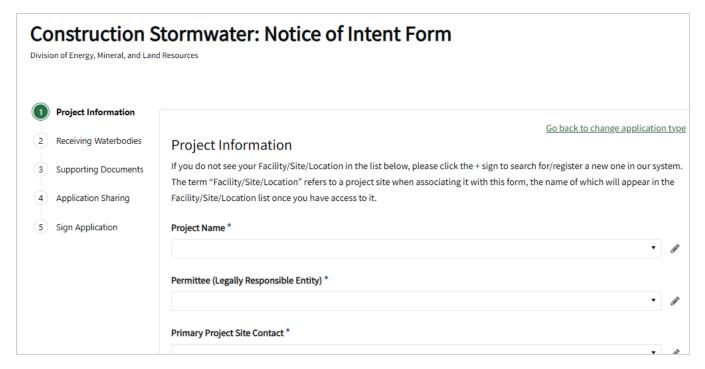
Required fields are indicated by an asterisk \*. Users will not be able to advance screens without completing the required fields.

Fields with a down caret display a list of options from which to choose. For certain fields there may also be an option to add a new entry.



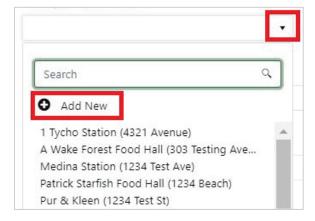


# **Application Step 1: Project Information**



The first field to complete is **Project Name**. A list of Locations/Projects to which a user already has access will appear on the drop-down list.

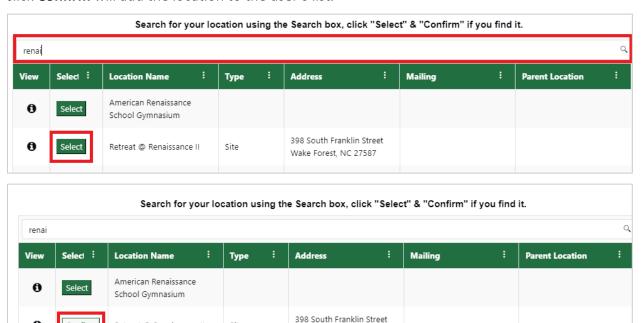
To add new access users can click **Add New** to open the Location grid. From here users can search for a project/location already existing in the system or indicate they need to create a new one.



**Note:** Selecting from an existing location within the system can save the user time in preparing their application as well as future applications with the NCDEQ.



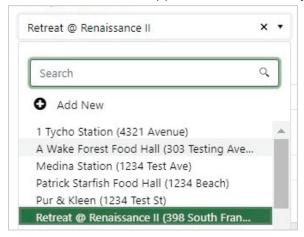
To find an existing location users can use the search bar at the top to narrow down the list. Clicking **Select** then click **Confirm** will add the location to the user's list.



Wake Forest, NC 27587

The location will then appear in the user's Project dropdown list.

Site

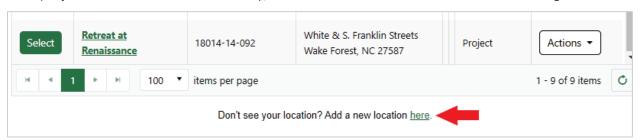


Retreat @ Renaissance II

Confirm

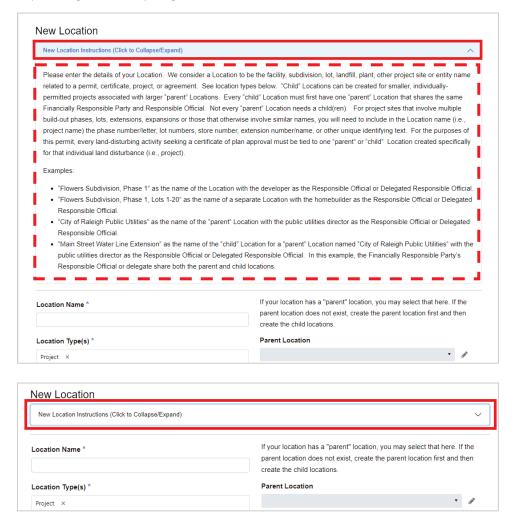
0

If the user's project cannot be found, the user will need to take additional steps to provide details regarding their project site. To create a new entry, users can click the link at the bottom of the grid.



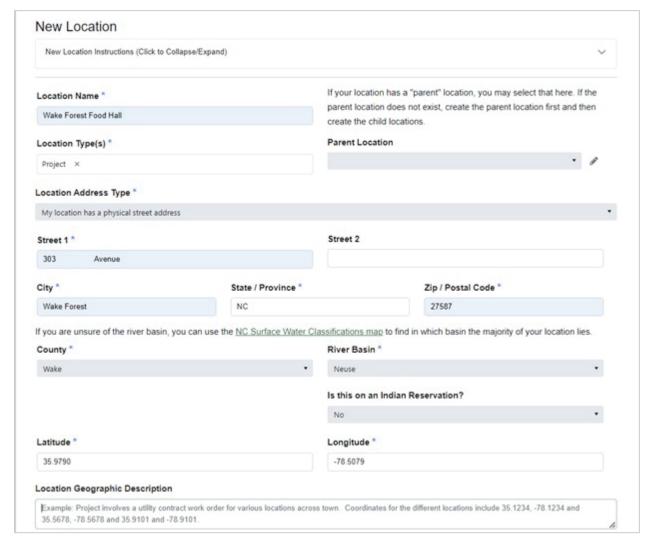


The New Location screen displays. Click on the **New Location Instructions** heading to toggle between expanding and collapsing the instructional text.

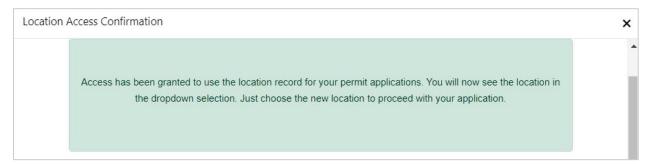




The user can fill out and submit the form to create the details of their project.



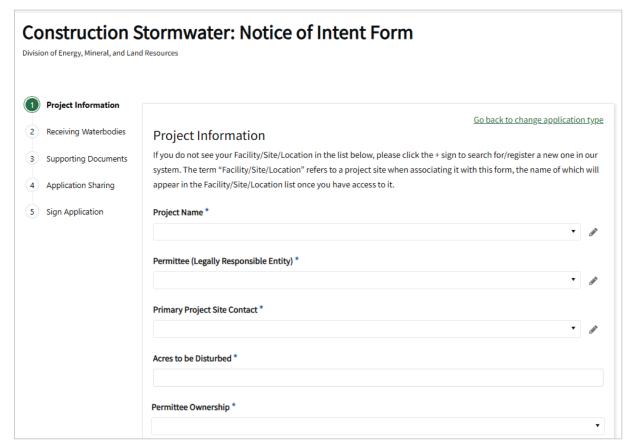
Once the form has been submitted, a message confirming access will display. Clicking the **X** at the upper right will return the user to the application where the newly added location can be selected.



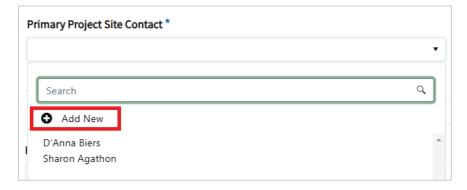
Locations can be organized as parent and child. Appendix C contains more information.



The user can continue to complete the fields on the Project Information form and click **Save & Continue** at the bottom of the screen to proceed to the next step.



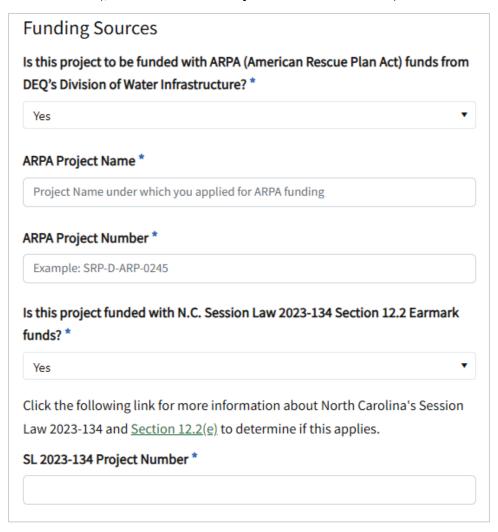
For fields containing contacts, users can select from the drop-down contacts they have previously entered or click **OAdd New** in the top of the drop down to create a new contact.





If the user answers "Yes" to either of the **Funding Sources** questions on the form, they must enter additional information.

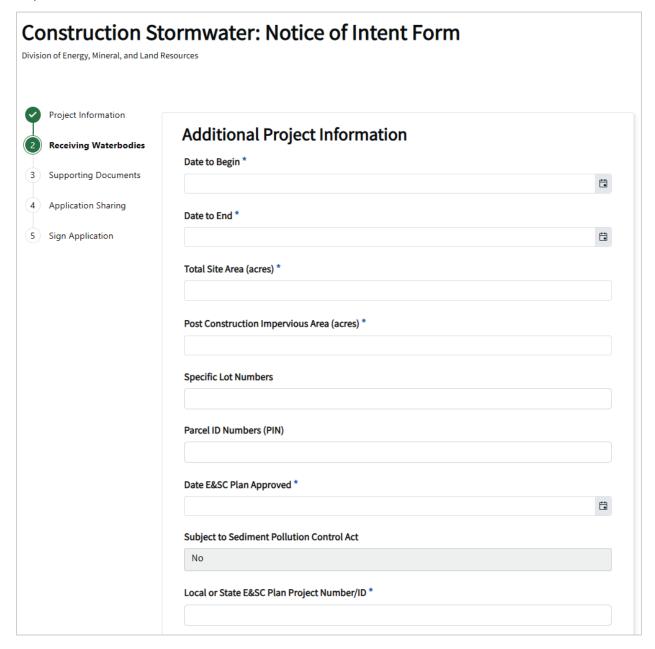
For ARPA (American Rescue Plan Act) funded projects, the **ARPA Project Name** and **ARPA Project Number** will be required. If the project is funded with North Carolina SL 2023-134 (Session Law 2023-134 Section 12.2 Earmark funds), the **SL 2023-134 Project Number** will be required.





# **Application Step 2: Receiving Waterbodies**

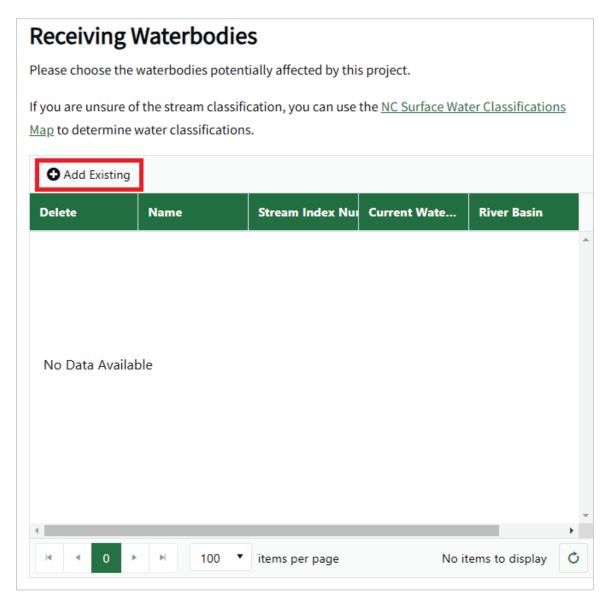
On the next page the user can enter further information about the project. Along with certain other information, a state or local Erosion and Sediment Control plan approval date and identifying number are required.





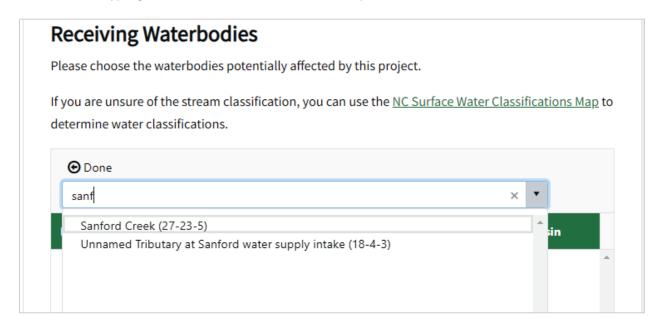
At the bottom of the form the user can select from a list the waterbodies that will potentially be affected by the project. Some waterbodies have more than one entry in the list. Users can click the link on the form to the  $\underline{NC}$  Surface Water Classifications Map to find the relevant waterbodies.

The form uses a grid so that the user may add as many waterbodies as applicable. To add a waterbody, the user can click • Add Existing to select a waterbody.





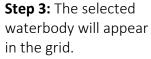
A user can type in the search bar to narrow down the list. Even partial words or stream index numbers work. For instance, typing "sanf" will narrow the list to two possible choices.

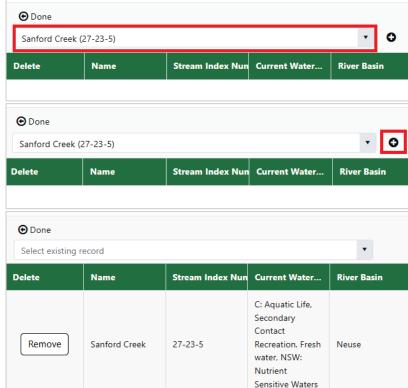


Once the user finds the appropriate waterbody, they can select it then click • to add it to the grid.

**Step 1:** Select the waterbody from the dropdown list.

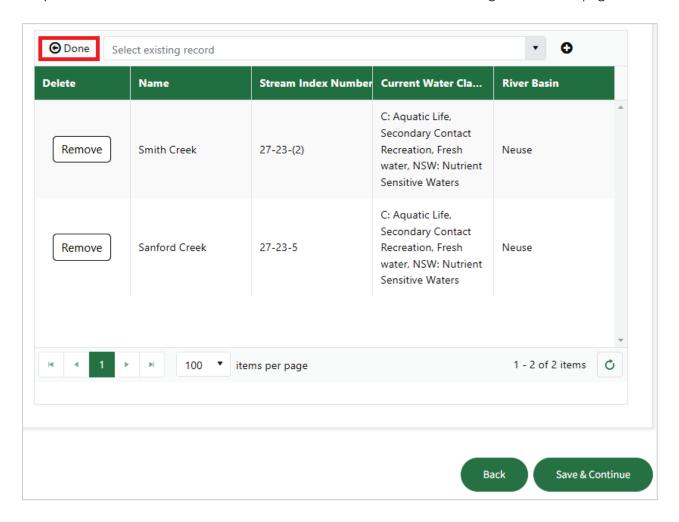








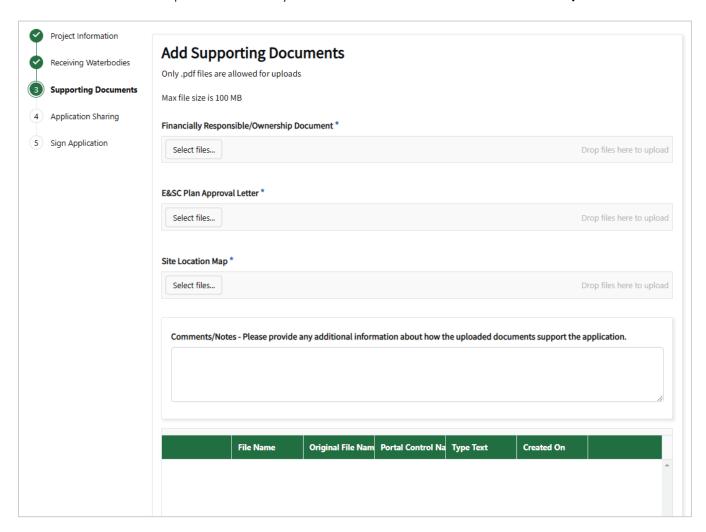
The user can add as many rows for waterbodies as appropriate. When a user is finished selecting waterbodies, they can click **© Done** to close the selection list and **Save & Continue** to go to the next page.





# **Application Step 3: Supporting Documents**

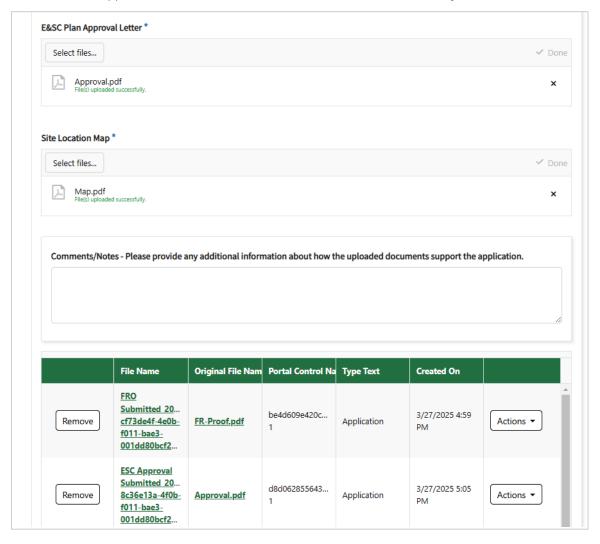
On the **Add Supporting Documents** form users can upload supporting documents. Only PDFs are allowed and there is a maximum size of 100MB per file. Users may enter more than one file for each document entry. All three documents are required. Users may enter further information in the **Comments/Notes** field.





Uploaded documents can be removed by clicking the  $\mathbf{x}$  next to the file, or from the document grid at the bottom of the screen by clicking the **Remove** button next to the file.

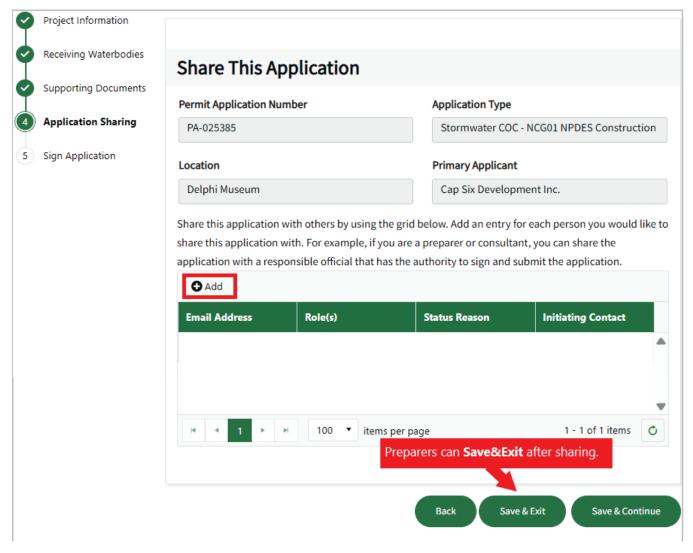
Note: Once the application has been submitted, it cannot be edited and the files cannot be removed.





# **Application Step 4: Application Sharing**

Clicking • Add at the top of the grid allows users to enter a share invitation to other users. Preparers should use Save & Exit when they are finished on this screen. Only users who have signature authority for the entity responsible for the permit should Save & Continue on this screen.



Users without signature authority may share applications with users who do have the authority so that the application can be signed and submitted.

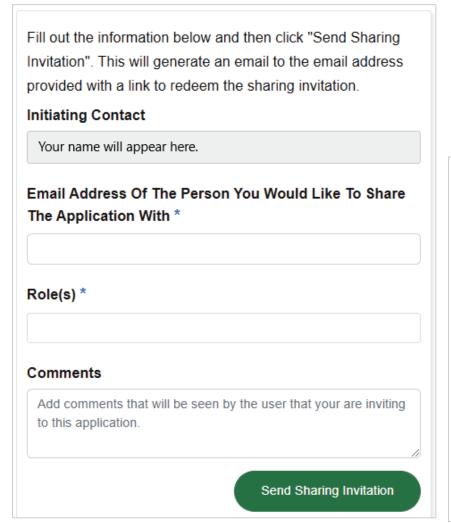
Users can also share applications with colleagues or others who should have access. If an application has not been submitted, share recipients can edit the application.

Sharing of applications can also be done from the <u>Applications Grid</u>. Users can continue or exit from this screen if they do not need to add sharing invitations here, or when they are finished.



After clicking clicking • Add at the top of the grid a modal window will open where the user can fill out the invitation. The sharing user's name is automatically filled in.

The **Email Address** of the invitee must be entered and their **Role** must be selected from the dropdown. There is also space for optional comments which will be inserted into the email that is automatically sent to the share recipient once **Send Sharing Invitation** is clicked.



Invitees who will sign and submit the application should have the role Responsible Official or Delegated Responsible Official.

Responsible Official

Delegated Responsible Official

Report Certifier

Preparer

Financial Administrator

For others, users can select the role that seems most appropriate. If unsure, the role of **Preparer** can be used.

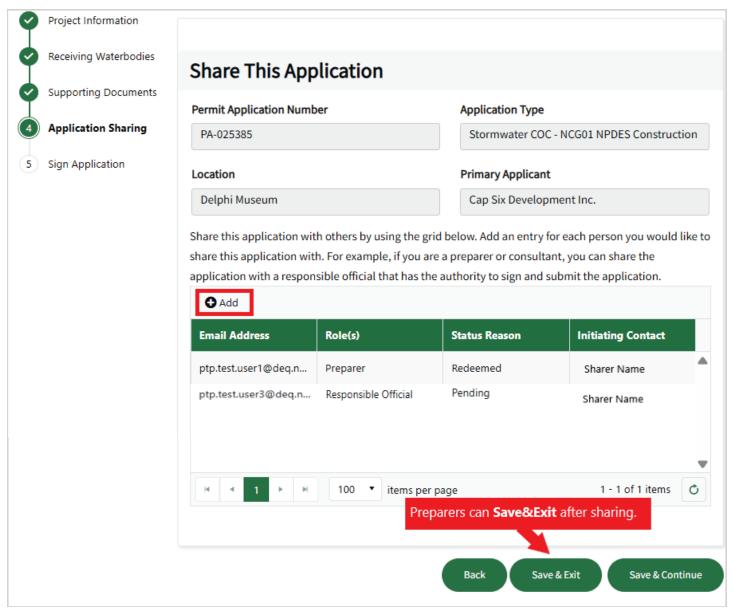
The email address that is/will be associated with the share recipient's AccessDEQ portal account must match the email address entered on this form for the invitation to be redeemed successfully. If a user shares an application to the wrong email address, they can share the application again to the correct email address.

If the email address of the recipient is not yet associated with an AccessDEQ portal account, the sharing message will include registration instructions for the recipient. The <u>Accepting Shared Applications/Permits</u> section in this document has more information.



Users may continue clicking • Add to send more share invitations. Once entered, the invitations appear in the grid. Invitations in **Pending** status have not yet been redeemed, those in **Redeemed** status have.

At this point, preparers can click **Save & Exit.** Users may always return to the application before it has been submitted to make revisions. Responsible Officials/Delegated Responsible Officials can click **Save & Continue** to proceed with signing and submitting the application.





#### **Application Step 5: Sign Application**

The next step is signing the application. Only users who have signature authority for the entity responsible for the permit may sign and submit the application.

Non-signatory users who inadvertently proceed onto this page may safely navigate away, and do not need to complete identity proofing. When an RO or DRO proceeds onto this step, they may sign and submit the application.

There are two roles with signature authority: Responsible Official (RO) and Delegated Responsible Official (DRO). DROs must go through an extra step to have their signature authority verified before being able to sign and submit an application. The Delegated Responsible Officials section has more information on this process.

#### **Important Information About User Roles**

In accordance with Code of Federal Regulations 40 CFR 122.22 (see link <u>eCFR: 40 CFR 122.22</u>) and as noted in the Stormwater website: New NCG01 AccessDEQ Permit System | NC DEQ

Important information about User Roles to help you prepare and/or submit an application (specific to NCG01 or NCG25 NPDES Construction Stormwater):

**Responsible Official (RO)** is defined as the representative with the authority to be the primary decision-maker for the property or business function. Duties include, but are not limited to:

- Signature Authority
- This role is responsible and accountable for compliance.
- Ability to Prepare/Submit applications, modifications, data/reports and pay fees (see individual rules for the program).
- Examples: Owner, Operator, Plant Manager, Corporate Officer, Elected Official, LLC owner/operator, etc.

**Delegated Responsible Official (DRO)** is defined as a duly Authorized Representative within the RO's organization who has been given specific powers/authority to act on the behalf of the RO.

Delegation of duties to the Authorized Representative must be approved in advance and documented. This process takes place during the application procedure at the signing step. To indicate that you are a Delegated Responsible Official, follow these steps: request approval, print the Delegation of Signature Authority (DOSA) form, and mail the **wet-signed paper copy of the DOSA form** to the Stormwater Program per the instructions. Please note that the paper copy only needs to be submitted once for each Delegated Responsible Official within a specific organization. Duties include, but are not limited to:

- Signature Authority
- This role can submit applications and compliance reports.
- Federal permits (like NCG01/NCG25) must have the DROs be a part of their organization.
- Ability to Prepare/Submit applications, modifications, notice of terminations (NOTs), data/reports, and pay fees (see individual rules for the program).



**Preparer** is defined as someone that prepares permit applications or compliance reports on behalf of the DRO or RO.

- This role does not have the authority to submit applications or compliance reports.
- Can pay fees on behalf of the DRO or RO once an application has been submitted by the RO/DRO.
- Examples: Consultant, Agent, Contractor, etc.

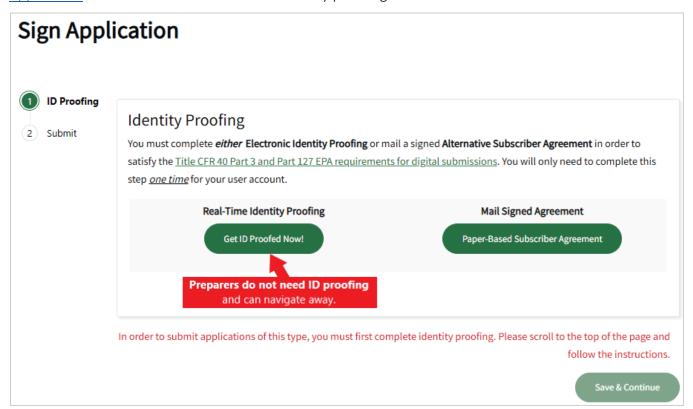
As per: New NCG01 AccessDEQ Permit System | NC DEQ

In accordance with Code of Federal Regulations 40 CFR 122.22 As noted in the website: New NCG01 AccessDEQ Permit System | NC DEQ

#### **Identity Proofing**

A user who has signature authority must have completed identity proofing to submit the application. If this is not already done, the user may click the **Get ID Proofed Now!** button for real-time online identity proofing. For paper-based identity proofing, the user can click the paper-based subscriber agreement button to download an agreement that can be printed out and mailed to DEQ.

**Note**: Identity proofing only needs to be completed once. The section in this guide on <u>Identity Proofing</u> and Appendix D have more information about identity proofing.

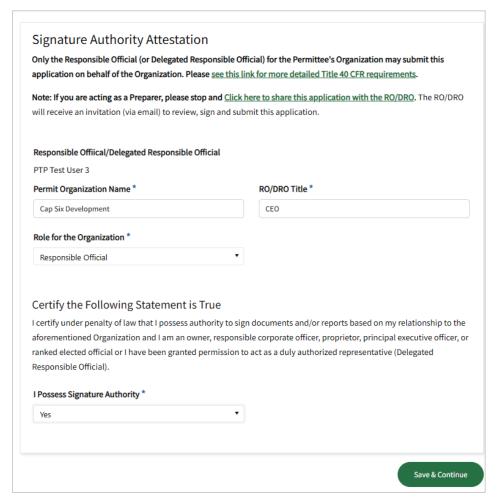




# **Responsible Officials**

AccessDEQ users who have been identity proofed and who are responsible officials for the entity seeking the permit can attest to signature authority and sign and submit the application.

The **RO/DRO Name** is already filled in and cannot be changed. The **Permit Organization Name** is already filled in but can be changed. The user must enter the **RO/DRO Title** field (their title at the organization: CEO, COO, Director, Owner, etc.) and select <u>Responsible Official</u> for **Role for the Organization**. They must select **Yes** to indicate they have signature authority, then click **Save & Continue** to submit the application.



The next section applies only to Delegated Responsible Officials (DROs). ROs can skip it and go directly to the Review Permit Application and Submit section.



#### **Delegated Responsible Officials**

AccessDEQ users who have been identity proofed and who are delegated responsible officials for the entity seeking the permit must have signature authority on file to sign and submit the application.

**Delegated Responsible Official (DRO)** is defined as a duly Authorized Representative **within the same Organization as the Responsible Official (RO)** who has been given specific powers/authority to act on behalf of the RO.

Delegation of duties to the Authorized Representative must be approved in advance and documented. This process takes place during the application procedure at the signing step. To indicate that you are a Delegated Responsible Official, follow these steps: request approval, print the Delegation of Signature Authority (DOSA) form, and mail the **wet-signed paper copy of the DOSA form** to the Stormwater Program per the instructions.

The name of the DRO is already filled in and cannot be changed. The **Permit Organization Name** is already filled in but can be changed. The user must enter their job title in the **RO/DRO Title** field and select Delegated Responsible Official for **Role for the Organization**. They must select **Yes** to indicate they have signature authority and select the signature authority on file if it already exists, then click **Save & Continue** to submit the application.

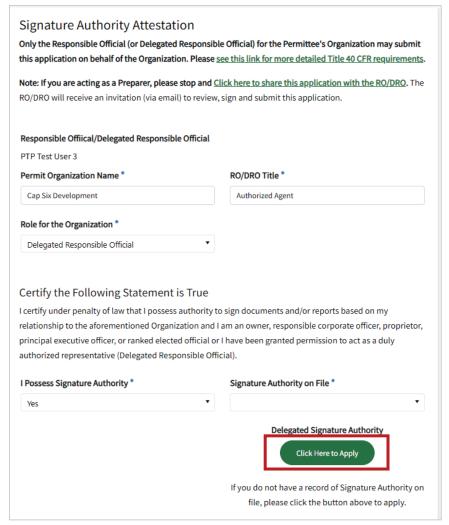
Please note that the paper copy only needs to be submitted once for each Delegated Responsible Official within a specific organization.

Please note that only one DOSA should be downloaded and submitted per application, per each individual portal user, since each form generates a unique ACT number linked to the individual in the database.

**NEXT PAGE** 



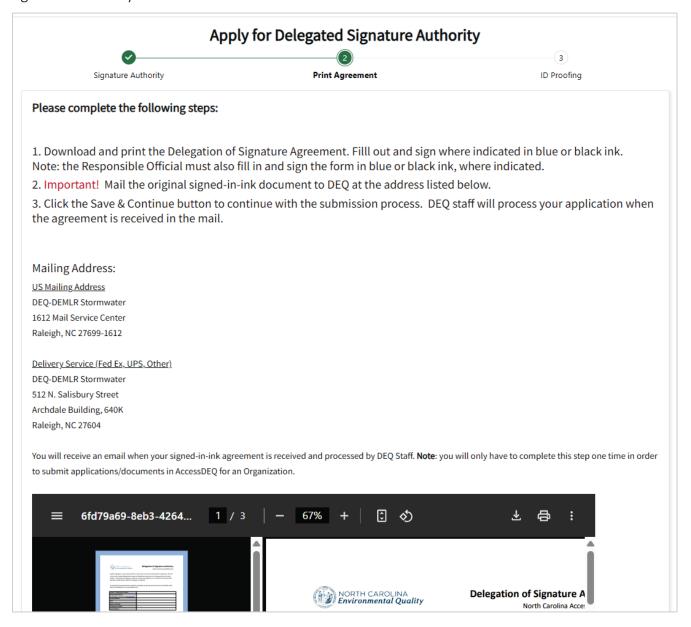
If they do not already have signature authority on file, they may request it clicking the **Click Here to Apply** button.



The next screen contains the Delegation of Signature document as well as instructions on downloading, completing, and mailing it in to DEQ. Users will receive an email notification when the application has been received and processed by DEQ staff. Note that a Responsible Official must also sign the agreement.

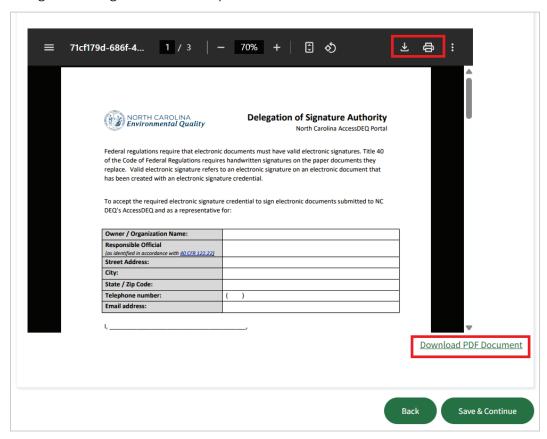


**Note**: DROs will only have to complete this step once for each organization for which they have delegated signature authority.





Users can click the download icon, the print icon, or the Download PDF Document link to download or print the Delegation of Signature Authority document.



Once they have completed printing or downloading the form, users can click **Save & Continue** to exit the signature authority process, then click **Save & Continue** again once they are returned to the Sign Application page.

Please note that only one DOSA form can be downloaded and submitted per application, for one individual, since each form generates a unique ACT number linked to the individual in the database.

Mail the Completed form to:

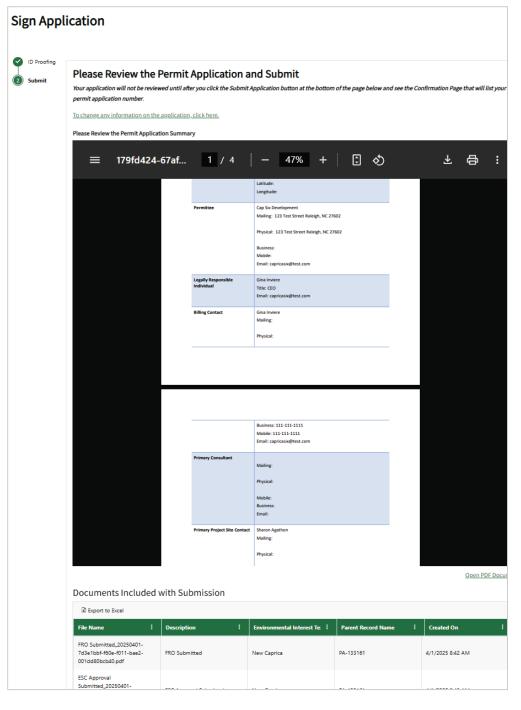
<u>US Mail</u> DEQ-DEMLR Stormwater 1612 Mail Service Center Raleigh, NC 27699-1612 <u>Delivery Service (Fed Ex, UPS, Other)</u> DEQ-DEMLR-Stormwater 512 N. Salisbury Street Archdale Building, 640K Raleigh, NC 27604

Once you have completed printing or downloading the form, users can click **Save & Continue** to exit the signature authority process. Users will return to the Sign Application page where they can **electronically Sign, Save & Continue**, **and Submit** the Application once ready to do so.



#### **Review Permit Application and Submit**

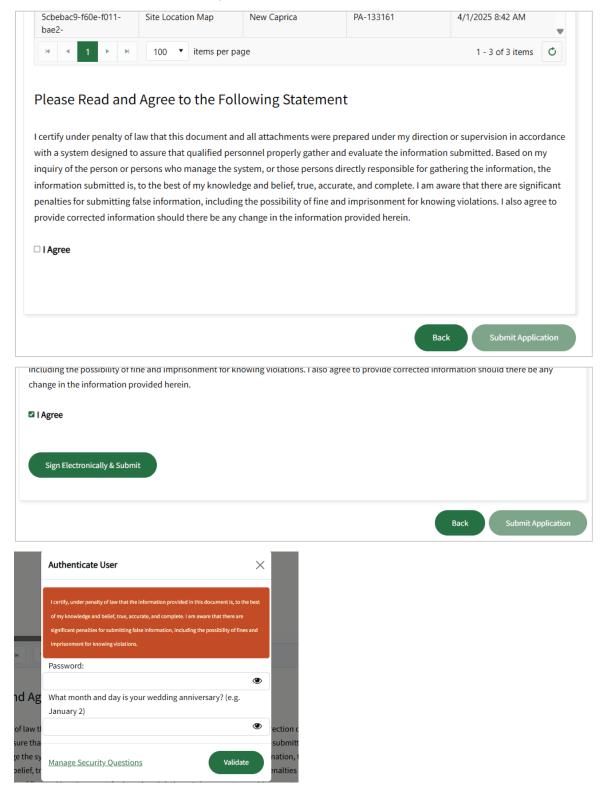
Once an RO or DRO has proceeded past step one of **Sign Application**, they can review the application and attached documents and submit the application. On the top of the screen is a document viewer displaying the completed application from which users can download or print it. Beneath that is a display of documents that were uploaded as part of the application. At the bottom the application can be signed and submitted.



Users can click the link above the document display to go back and change information. **Note**: Until an application has been submitted, users can always change the application information at any time. The section on the <u>Applications</u> <u>Grid</u> has more information about accessing applications.



Checking I agree will reveal a Sign Electronically & Submit button. Upon clicking it, a modal window pops up prompting the user to enter their password and a security question answer. The Submit Application button is then enabled. Clicking it will submit the application to DEQ. Once an application has been submitted it cannot be edited unless it is returned by DEQ to the user for revisions.





# **Accepting Shared Applications/Permits**

A portal user can grant access to others for permit applications or permits by using the sharing feature. The <u>Application Step 4: Application Sharing</u>, <u>Applications Grid</u>, and <u>Permits & Projects Grid</u> sections in this document have more information for users who want to share.

When a user shares an application, the recipient is sent a message from the email address **DoNotReply-DEQPermits@deq.nc.gov** which includes information about the permit application. The subject line of the email contains **[Sharer]** has shared a permit or permit application with you on AccessDEQ.

If the recipient does not already have a portal account in AccessDEQ, they can register an account then accept the sharing invitation.

AccessDEQ user PTP Test User 3 (ptp.test.user3@deq.nc.gov) has shared access to a permit application with you.

Permit Application Number: PA-025449

Permit Application Type: Stormwater COC - NCG25 NPDES Construction

Since it appears that you do not have an account with AccessDEQ, you will need to register before you can access the shared permit application.

To register, please use the link below and follow the instructions provided.

Registration Link

After completing your registration, you will have access to the shared permit and can view the permit application on AccessDEQ.

My Permit Applications

An example of a permit application sharing email message sent which includes instructions to register an account then return to the email to redeem the invitation.

AccessDEQ user PTP Test User 3 (ptp.test.user3@deq.nc.gov) has shared access to a permit and permit application with you.

Permit Number: NCC256014

<u>Permit Type:</u> NCG01 - NPDES Construction <u>Permit Application Number:</u> PA-024789

Permit Application Type: Stormwater COC - NCG01 NPDES Construction

Location/Project Name: Delphi Museum

It looks like you already have an account with AccessDEQ so all you need to do is log into AccessDEQ to view the shared permit and permit application.

My Permits & Projects My Permit Applications An example of a permit sharing email message sent to a share recipient whose email address matches a current AccessDEQ portal account.

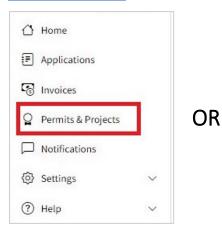
It is important that the email address to which the sharing invitation is sent matches the email address that is/will be associated with the invitee's AccessDEQ portal account. In the event a user sends a sharing request to the wrong email address, the sharer can re-send the invitation using the correct email address for the recipient.

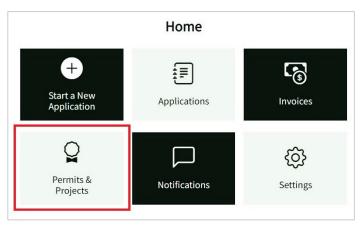
Once the redemption link is clicked, access will be granted and the shared permit or permit application will now appear in the recipient's **Permits & Projects** and/or **Applications** section in My AccessDEQ.



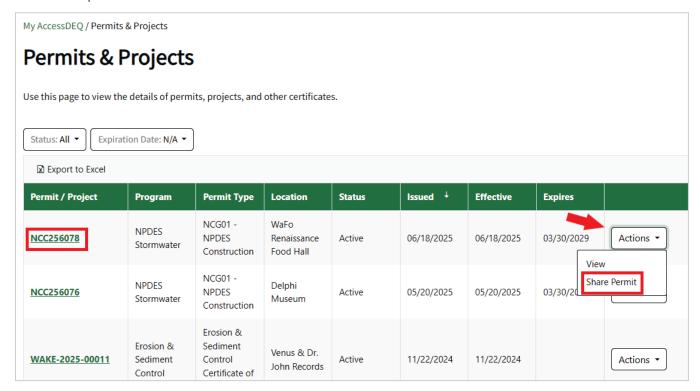
# **Permits & Projects Grid**

Users can see the permits to which their AccessDEQ portal account currently has access. To reach the Permits & Projects screen users can select **Permits & Project** on the left-hand navigation, or click the tile on the home screen. To gain access to a permit which does not appear in the list, users can request access. The <u>Request Access to a Permit</u> section has more information.



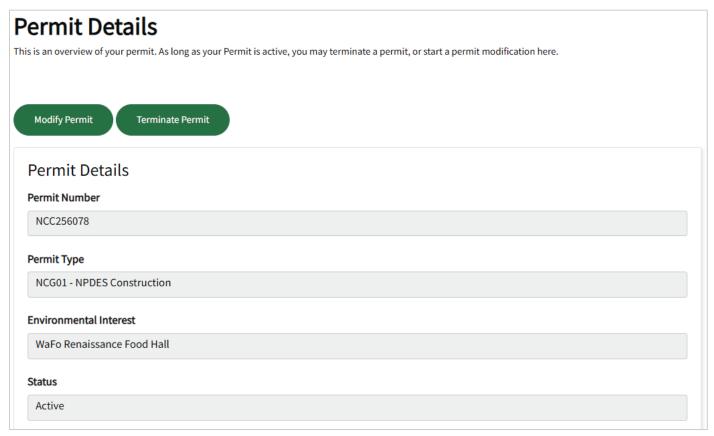


The user's permits and projects grid will be displayed. Users may click on the link in the **Permit/Project** column to view the Permit Details screen for a permit. In the **Actions** menu, users may select **Share Permit** to share access to a permit with another user.





The Permit Details screen displays information about the permit and links to associated invoices and permit applications, and portal actions.



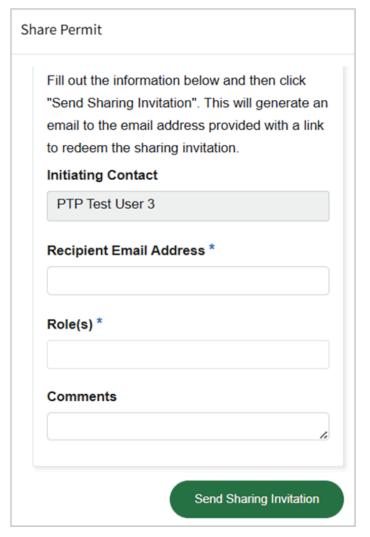
Notice of Termination and Modification Requests associated with the permit will appear in the Applications section. Applications in **Not Submitted** status can be opened for editing and resumed from the <u>Applications</u> Grid part of AccessDEQ to access these applications.

Application	Program	Application Type	Status	Location	Primary Ap	Submitted On	Created On ↓	
PA-156533	Post- Construction Stormwater	Post-Construction Stormwater	Application Submitted	My Test Location	James Martin	8/7/2025 9:41 AM	8/7/2025 9:19 AM	Actions •
PA-156531	NPDES Stormwater	Stormwater COC - NCG01 NPDES Construction	Not Submitted	WaFo Renaissance Food Hall	Blue Ox Construction		8/7/2025 9:10 AM	Actions •



Selecting **Share Permit** from the Actions menu on the Permits & Project grid will open a modal window in which the user can fill out the invitation. The sharing user's name is automatically filled in.

The **Email Address** of the invitee must be entered and their **Role** must be selected from the dropdown. There is also space for optional comments which will be inserted into the email that is automatically sent to the share recipient once **Send Sharing Invitation** is clicked.



Invitees who have signature authority should have the role Responsible Official or Delegated Responsible Official.

Responsible Official
Delegated Responsible Official
Report Certifier
Preparer
Financial Administrator

For others, users can select the role that seems most appropriate. If unsure, the role of Preparer can be used.

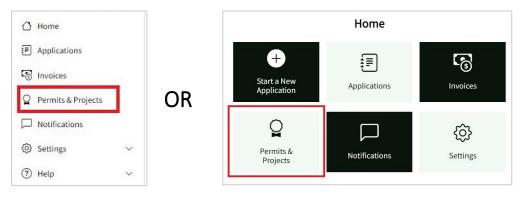
The email address that is/will be associated with the share recipient's AccessDEQ portal account must match the email entered here for the invitation to be redeemed successfully. If a user shares an application to the wrong email address, they can share the application again to the correct email address.

If the email address of the recipient is not yet associated with an AccessDEQ portal account, the sharing message will include registration instructions for the recipient. The <u>Accepting Shared Applications/Permits</u> section in this document has more information.

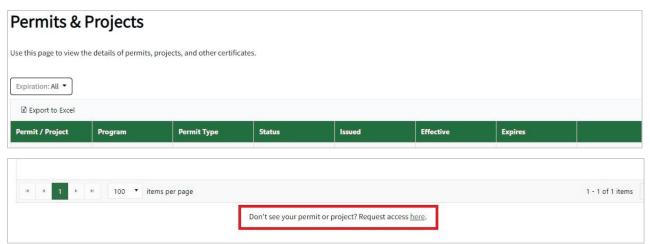


#### Request Access to a Permit

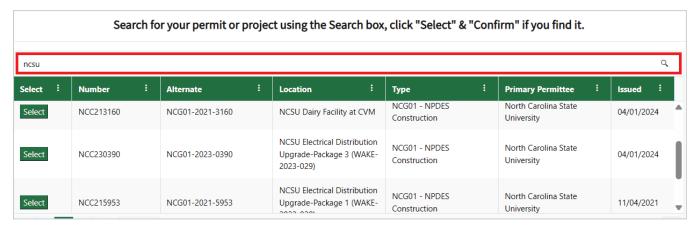
A user can request access to an existing NPDES Stormwater permit from the Permits & Projects screen.



Clicking on the link in **Request access here**. will bring up the permit search grid.



The user can scroll through permits or enter a search term to narrow down the list. The **Number**, **Alternate**, and **Location** columns are evaluated for the search term. The search accepts partial numbers and names.

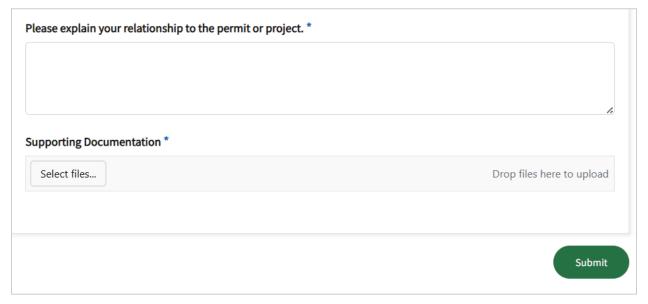




The user can click **Select** then **Confirm** to select the permit to which they are requesting access.

Select :	Number :	Alternate :	Location :	Туре :	Primary Pe :	Issued :
Select	NCC213160	NCG01-2021- 3160	NCSU Dairy Facility at CVM	NCG01 - NPDES Construction	North Carolina State University	04/01/2024
Select :	Number :	Alternate :	Location :	Туре :	Primary P€ :	Issued :

The user can enter explanatory comments about the request for access and upload supporting documentation. These should include information about who the user is and why they should have access. Users are encouraged to also complete their AccessDEQ **Profile**. This will make the process go more smoothly. (See <a href="mailto:page-4">page 6 in the Home & Registration section</a>.)

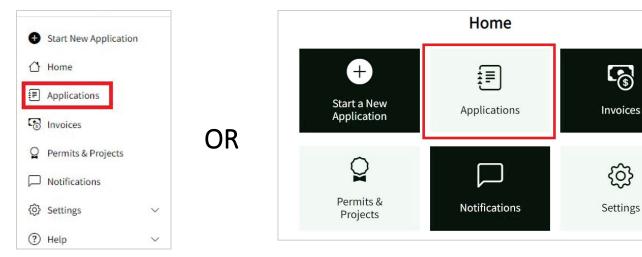


Clicking **Submit** sends the request to DEQ. The user will be notified via email about the decision for the request. If the request is granted, the permit will appear in the Permits & Projects for the user's AccessDEQ account.



#### **Applications Grid**

A list of a user's applications may be accessed from the **Applications** page in AccessDEQ. It can be reached by selecting it from the left-hand navigation menu or the tile on the Home screen.



The **Applications** grid shows the applications to which the user has access. This includes applications created by the user or shared with the user. The user's permit applications, as well as termination and modification requests, appear on this grid.

Clicking on the permit application number (**PA-######**) in the **Application** column will take the user to the application. If the permit application is in the status of "Not Submitted" or "Awaiting Applicant", the permit application will open for editing. If the permit application is in any other status, the **Application Details** screen is displayed.



The **Actions** button also allows users to view the Applications Details screen by selecting **View Details**. There are other options such as **Share Application** or **Edit Application**.

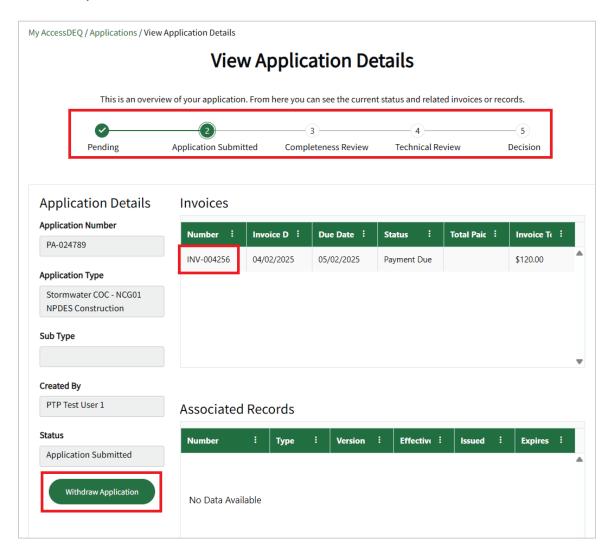
The <u>Application Step 4: Application Sharing</u> section of this guide has more information about sharing applications.

**Note**: the option to edit an application is only available if the application is in status "Not Submitted" or "Awaiting Applicant".





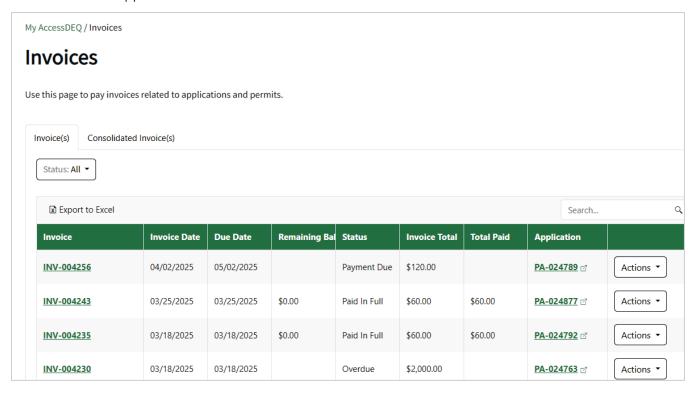
The Application Details screen show information about the application, its status, and a link to withdraw an application. Associated invoices will also be displayed. Clicking on the invoice number link will take the user to the Invoice where it can be viewed and paid. A user's invoices are also available in the Invoices part of AccessDEQ





# **Invoices & Payments**

An invoice is generated after the successful submission of an application. All invoices can be viewed from the **Invoices** grid in AccessDEQ. To view an individual invoice, users can click the link in the **Invoice** column (**INV-######**), or select **View Invoice** from the **Actions** menu. Invoice information for an individual application is also available on the Application Details screen.

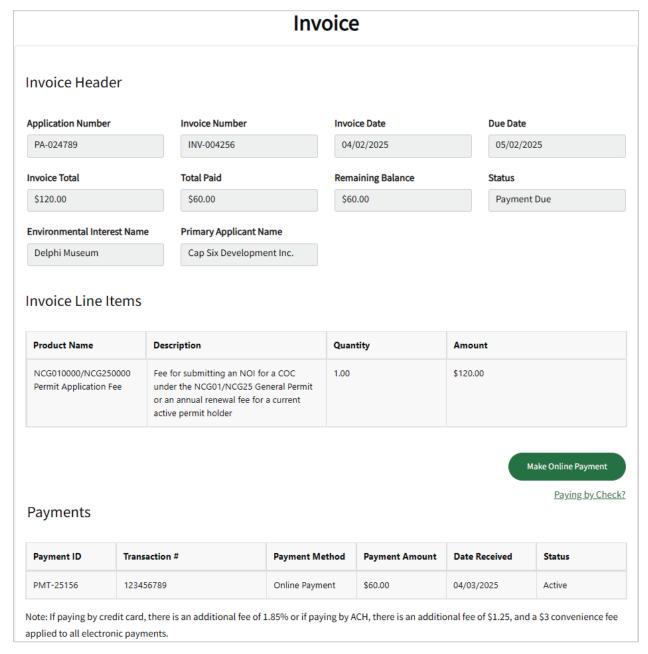


To view the associated permit application from the Invoices screen, users can click the link in the **Application** column or select View Application from the **Actions** menu.



The Invoice screen displays details of the invoice and any payments that have been made.

The **Make Payment** button is enabled for invoices with an outstanding balance. Clicking it takes the user to the PayIt web application, where they can submit a payment.



In PayIt the applicant can select or update a payment method to use a credit card, debit card or checking account (ACH) for payment.

A \$3 convenience fee is applied to all electronic payments. There is an additional fee of 1.85% if paying with credit or debit card. For ACH, there is an additional flat fee of \$1.25 per ACH payment.

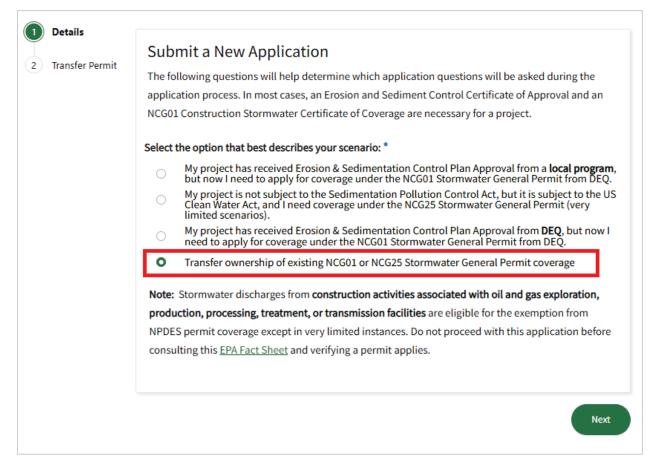
A receipt from PayIt will be provided showing the total payment including fees. Users can print a copy of the receipt by clicking the Print button at the top right corner of the page.



#### **Transfer Ownership of a Permit**

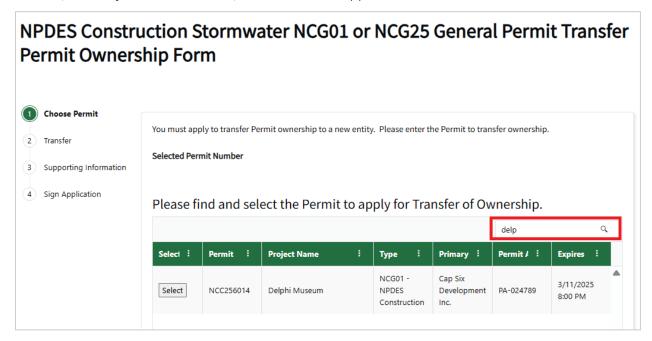
Users can apply to transfer Permit ownership to a new entity by starting a new NCG01 application then selecting the transfer ownership option and clicking **Next**.

**Note:** Only users with signature authority for the entity legally responsible for the permit can sign and submit a transfer application.

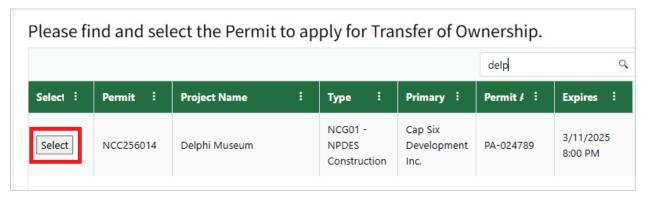


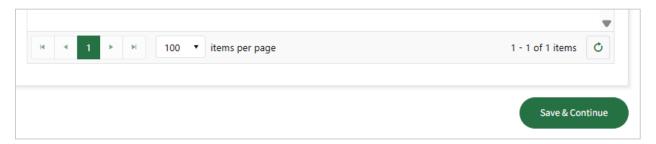


A grid of existing NCG01 or NCG25 certificates of coverage will be displayed. Users can search for the permit for which they want to transfer ownership. The search works for partial matches and searches on the Permit column, the Project Name column, and the Permit Application column.



After finding the permit to transfer, users can click the **Select** button. The selected permit number will appear at the top of the grid. Clicking **Save & Continue** will continue the transfer request application.

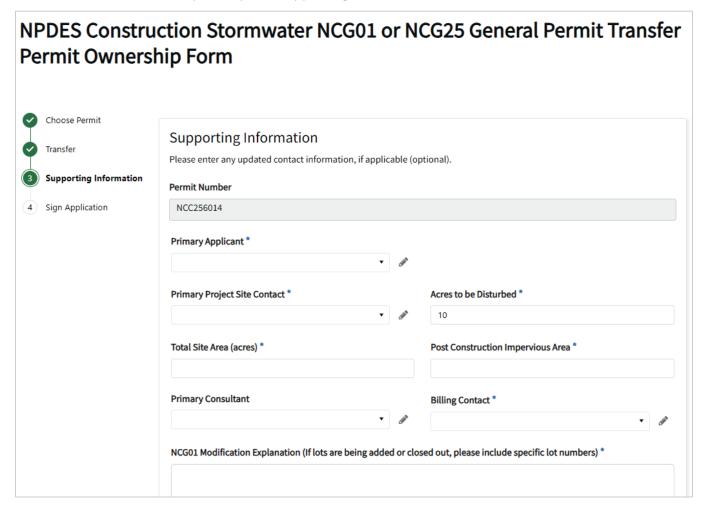






Step 2, **Transfer**, happens automatically and may take a few moments. In step 3 the user can fill out the necessary information for the transfer.

Most of the fields appearing on this screen are required. There is a text box for the user to explain any modifications. The user may also upload supporting documentation files.



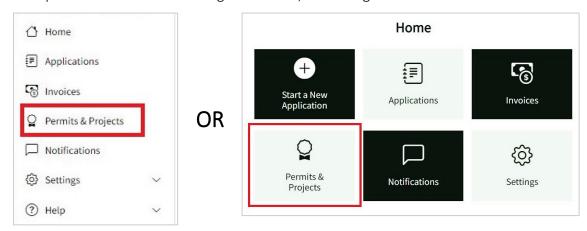
After clicking **Save & Continue** at the bottom of the screen, the next step is to sign and submit the transfer application. These steps are the same as those outlined in the <u>Application Step 5: Sign Application</u> section of this guide.

DEQ staff will review the application. Users will be notified via email when the application is processed. The <u>Applications Grid</u> section of this guide has more information about viewing applications.

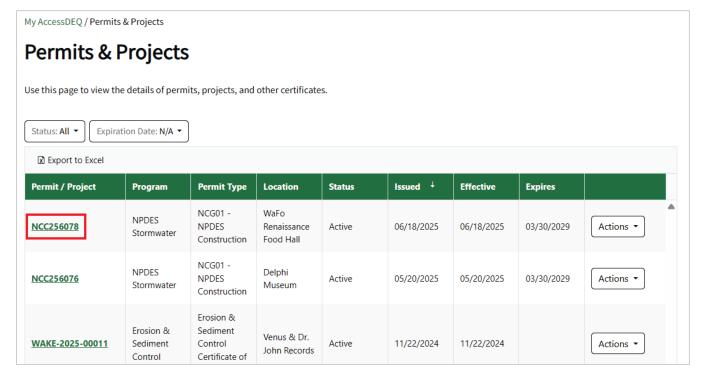


# **Notice of Termination Request**

Users may enter a request to terminate permit coverage. This is done from the Permit Details page. Each permit to which the user has access is listed on the **Permits & Projects** screen. This can be reached by selecting the option on the left-hand navigation menu, or clicking the tile on the Home screen.

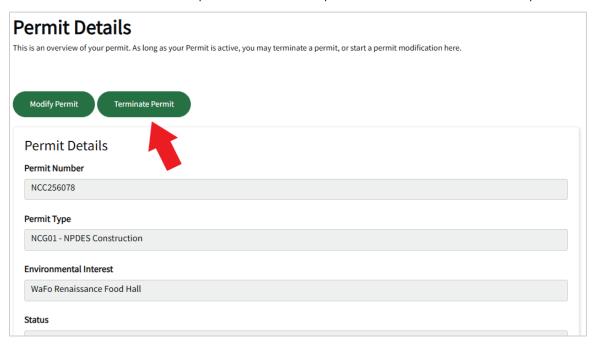


A grid listing all the Permits to which the user has access is displayed. Users can click the link in the **Permit/Project** column for the permit for which they wish to enter a Notice of Termination Request.



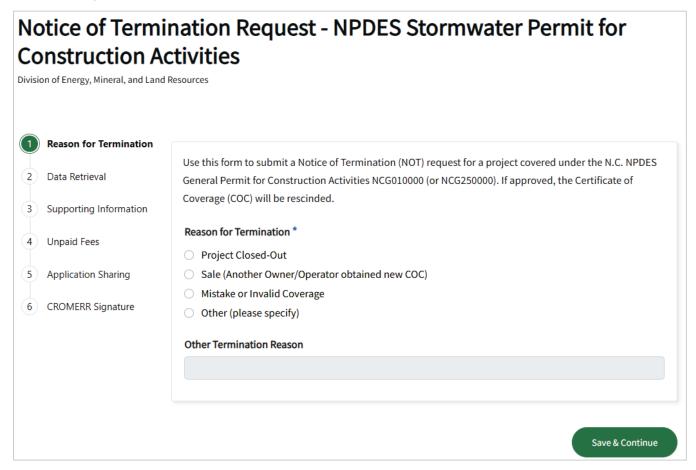


The Permit Details screen will open, displaying information about the permit. Users can click the **Terminate Permit** button towards the top of the screen to open a Notice of Termination Request.





The Notice of Termination Request will open. Users can select the **Reason for Termination** and click **Save & Continue** to proceed.

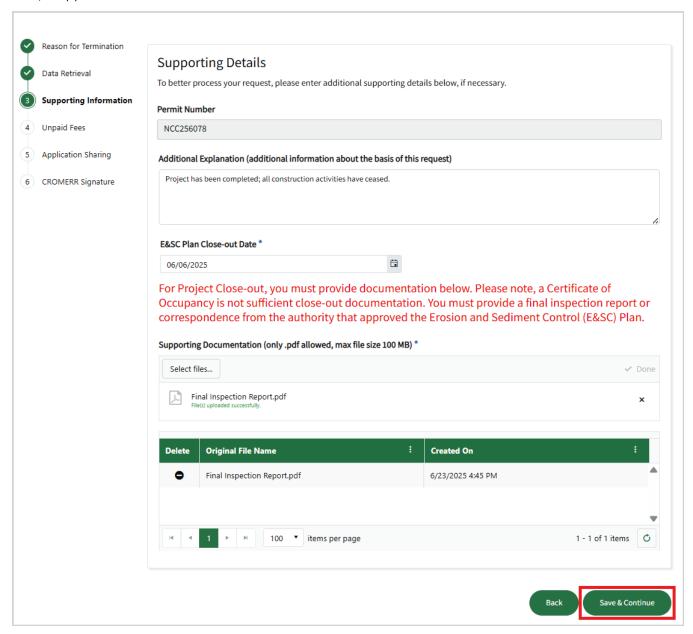


Once the data is retrieved, the **Supporting Information** screen is displayed. The screen has a text field allowing users to add additional information about the basis of the termination request. Depending on the reason for the termination request, other specific information may be required on this screen.

Reason for Termination	Required Information				
Project Closed-Out	<ul> <li>✓ E&amp;SC Plan Close-out Date</li> <li>✓ Supporting Documentation file(s), such as a final inspection report or correspondence from the authority that approved the E&amp;SC Plan.</li> <li>Note: Certificate of Occupancy is not sufficient close-out documentation.</li> </ul>				
Sale	<ul> <li>✓ New Owner/Operator (Permittee) CoC Number</li> <li>✓ New Owner Email Address</li> <li>✓ New Owner Name</li> <li>✓ New Owner Phone Number</li> <li>✓ Supporting Documentation file(s) of the transfer or close-out of the E&amp;SC plan.</li> <li>Note: The new owner must obtain their own CoC first before the termination request can be processed.</li> </ul>				
Other	Other termination reason (first page)				



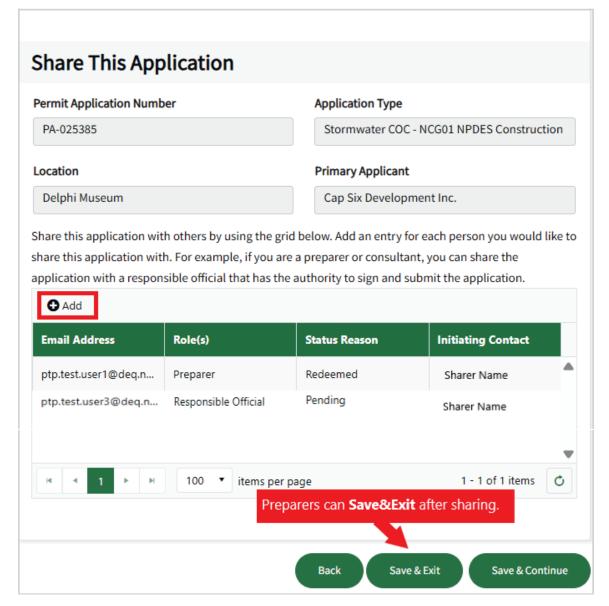
Once the user has supplied the necessary information, they can click **Save & Continue** to proceed to pay unpaid fees, if applicable.





The next step is Application Sharing. Users can continue or exit from this screen if they do not need to add sharing invitations here.

Clicking • Add at the top of the grid allows users to enter a share invitation to other users. Preparers should use Save & Exit when they are finished on this screen. Only users who have signature authority for the entity responsible for the permit should Save & Continue.



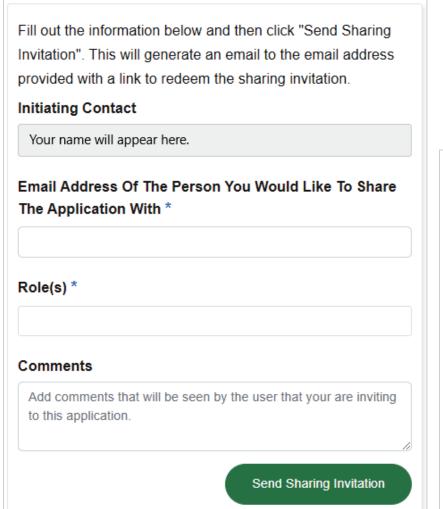
Users may also share applications with colleagues or others who should have access. If an application has not yet been submitted, share recipients can also edit the application.

Sharing of applications can also be done from the Applications Grid.



After clicking clicking • Add at the top of the grid a modal window will open where the user can fill out the invitation. The sharing user's name is automatically filled in.

The **Email Address** of the invitee must be entered and their **Role** must be selected from the dropdown. There is also space for optional comments which will be inserted into the email that is automatically sent to the share recipient once **Send Sharing Invitation** is clicked.



Invitees who will sign and submit the application must have the role Responsible Official or Delegated Responsible Official.

Responsible Official

Delegated Responsible Official

Report Certifier

Preparer

Financial Administrator

For others, users can select the role that seems most appropriate. If unsure, the role of **Preparer** can be used.

The email address that is/will be associated with the share recipient's AccessDEQ portal account must be entered for the sharing to work.

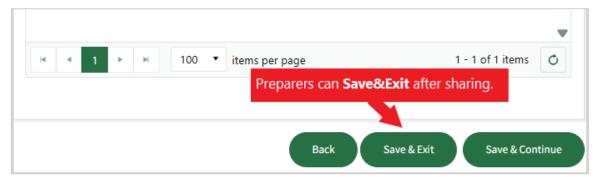
If the email address of the recipient is not yet associated with an AccessDEQ portal account, the sharing message will include registration instructions for the recipient. The <u>Accepting Shared Applications/Permits</u> section in this document has more information.

If a user shares an application to the wrong email address, they can re-share the application to the correct email address.



Users may continue clicking • Add to send more share invitations. Once entered, the invitations appear in the grid. Invitations in **Pending** status have not yet been redeemed, those in **Redeemed** status have.

At this point, preparers can click **Save & Exit.** Users may always return to the application before it has been submitted to make revisions. Responsible Officials/Delegated Responsible Officials can click **Save & Continue** to proceed with signing and submitting the Notice of Termination Request.



To sign and submit a Notice of Termination Request, users with signature authority for the entity who is requesting the Notice of Termination can follow the steps in the Sign Application section of this guide.

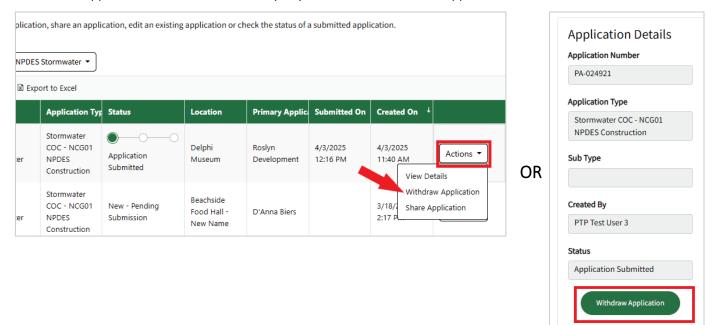
The user's Notice of Termination Requests can be found in their <u>Applications Grid</u>. If the user has an unsubmitted Notice of Termination Request, they may open it for editing there.



# Withdrawing an Application

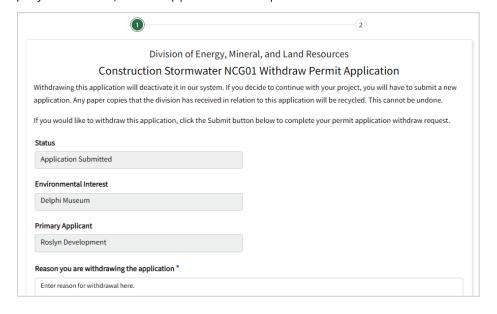
Only a user with signature authority for the entity legally responsible for the permit application can initiate a withdrawal. This can be done using the Withdraw Application button on the **Application Details** page, or by selecting **Withdraw Application** from the Actions menu on the Applications grid.

**Note**: Blank applications can be withdrawn by any user with access to the application.



Initiating **Withdraw Application** takes the user to a screen where they can provide the reason for the withdrawal and submit the withdrawal request.

**Note**: A withdrawal request cannot be undone. Withdrawn applications cannot be reactivated. Should the project resume, a new application is required.



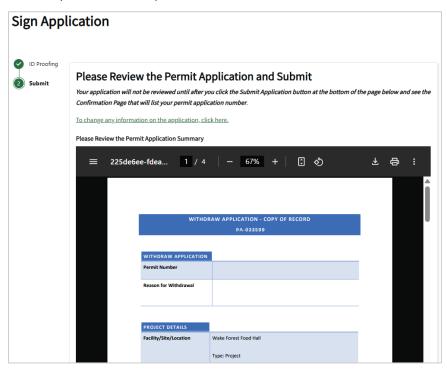


Clicking **Save & Continue** at the bottom of the screen will take the user to the sign and submit process.



The user can follow the same steps to sign and submit the withdrawal application as they did for <u>signing and submitting the original application</u>.

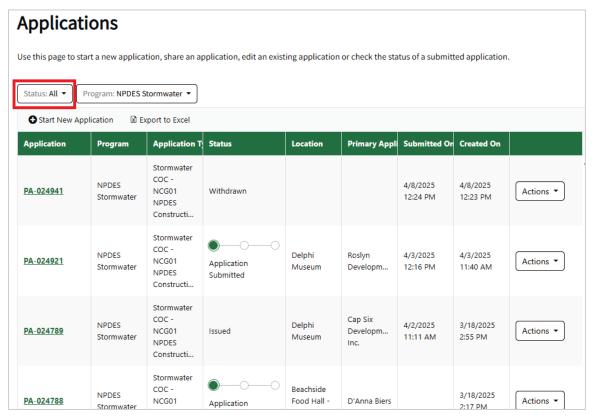
During the signing and submitting process, a PDF document of the withdrawal application is presented so the user may download or print it if desired.





Users can see their withdrawn applications in the Applications grid. The default viewing filter on the Applications screen displays only active applications, but users can change the filter.

Note: Withdrawn applications for which the withdrawal request has not yet been processed by DEQ appear on the grid with the status of **Application Submitted**.





# **Appendix A - Document Management**

# **Document History**

The change history of the document is recorded in the Revision History Table.

Version	Version Description	Details
1.0	Initial version of the user guide.	Author: Christi Haynes Date: 04/08/2025
1.1	<ul> <li>Add section for Notice of Termination Request</li> <li>Add section for Permits &amp; Projects Grid</li> <li>Add further details &amp; updated screen illustrations for Application Sharing and Sign Application sections regarding preparers and the signing screen and ID proofing</li> <li>Add Permit Sharing feature in Accepting Shared Applications/Permits (and rename section); update sharing email content and subject line</li> <li>Application status New – Pending Submission changed to Not Submitted</li> <li>Add Construction Stormwater RO/DRO information</li> <li>Reword for clarity RO/DRO instructions</li> <li>Minor rewording and formatting changes; font change to allow inline bolded words to show up better on PDF</li> </ul>	Author: Christi Haynes Shelton Sullivan Date: 09/12/2025



# Appendix B - Helpful Information

Description	Web Address
North Carolina AccessDEQ homepage	https://deq.nc.gov/accessdeq
Sign into or sign up for an AccessDEQ portal account	https://portal.deq.nc.gov/login
My AccessDEQ user portal homepage	https://portal.deq.nc.gov/my-accessdeq
General guide to the My AccessDEQ portal	https://portal.deq.nc.gov/help/getting-started-guide
Answers to FAQs and commonly used acronyms	https://portal.deq.nc.gov/help/faqs-and-acronyms
Links to all AccessDEQ portal application user guides	https://portal.deq.nc.gov/help/user-guides
North Carolina DEQ YouTube Playlists	https://youtube.com/@NCDEQ/playlists

The North Carolina Department of Environmental Quality (DEQ) Permitting Transformation Program (PTP) is the initiative behind AccessDEQ. Information about it can be found at <a href="https://www.deq.nc.gov/accessdeq/permitting-transformation-program">https://www.deq.nc.gov/accessdeq/permitting-transformation-program</a>.

Information about all DEQ permitting and a link to a list of all permits, including those not currently part of AccessDEQ, can be found at this web address: <a href="https://www.deq.nc.gov/accessdeg/permit-directory">https://www.deq.nc.gov/accessdeg/permit-directory</a>.



#### Appendix C - Parent and Child Locations

A "Location" is the facility, subdivision, lot, landfill, plant, other project site or entity name related to a permit, certificate, or other agreement with the NCDEQ. For many users, only one Location is needed.

"Child" Locations can be created for smaller, individually-permitted projects within larger "parent" Locations. Every "child" Location must first have one "parent" Location that shares the same Financially Responsible Party and Responsible Official. "Parent" Locations can be created based on the extent of responsibilities for "child" projects or Locations within the organization.

For project sites that involve multiple build-out phases, lots, extensions, expansions or those that otherwise involve similar names, you will need to include in the Location name (i.e., project name) the phase number/letter, lot numbers, store number, extension number/name, or other unique identifying text.

For the purposes of an erosion and sedimentation control permit, every land-disturbing activity seeking a certificate of plan approval must be tied to one "parent" or "child" Location created specifically for that individual land disturbance (i.e., project).

Examples of Parent and Child Locations:

- "Flowers Subdivision, Phase 1" as the name of the Location with the developer as the Responsible Official.
- "Flowers Subdivision, Phase 1, Lots 1-20" as the name of a separate Location with the homebuilder as the Responsible Official.
- "City of Raleigh Public Utilities" as the name of the "parent" Location with the public utilities director as the Responsible Official.
- "Main Street Water Line Extension" as the name of the "child" Location for a "parent" Location named "City of Raleigh Public Utilities" with the public utilities director as the Responsible Official. In this example, the Financially Responsible Party's Responsible Official or delegate share both the parent and child locations.



# Appendix D - Identity Proofing

The purpose of identity proofing is to ensure that the person interacting electronically with NCDEQ is the person they say they are. NPDES Construction Stormwater Certificate of Coverage under NCG01/NCG25 electronic applications are required by the EPA to be CROMERR (Cross-Media Electronic Reporting Rule) complaint. Requiring identity proofing of users who submit electronic applications is part of this compliance.

The identity proofing component of NCDEQ's external portal is provided via an integration with EPA and their third-party partner Lexis-Nexis.

Lexis-Nexis uses information in publicly available databases to check the information users entered on the identity proofing screen. This includes the user's first and last name, phone number, the last 4 digits of their social security number, and address.

Tips for successful real-time identity proofing:

- Use home address and not a PO Box or work address.
- Enter the phone number typically used when filling out financial applications, banking information, mortgage documents, etc. This is usually a home phone number or registered cell phone, and not a work number.
- Ensure there are no leading or trailing spaces in the first and last name on the user's AccessDEQ profile.
- Identity proofing uses the first and last name entered when the AccessDEQ portal account was created. It checks against names in databases where legal names are used. If the identity proofing fails and the user's name has recently changed, or the user signed up for AccessDEQ using a name other than their legal name, they can change the name on their AccessDEQ profile and attempt identity proofing again.
- The user can enter different information and try again. For instance, they can try adding/removing the middle initial or try a different phone number with which the user is associated.

If a user cannot complete real-time identity proofing they can mail in a signed paper-based Subscriber Agreement to DEQ. To do this, they can click on the **Paper-Based Subscriber Agreement** button on the Identity Proofing screen, print and sign the form, and mail it to DEQ. The mailing address is provided.

Sometimes publicly available information is erroneous. Users can use the contact us link for assistance.